



Development Services

José G. Roig
Interim Director

1.1 Office of the Director

Jasmine Fabian
Customer Solutions Coordinator

Arlet Gonzalez
Customer Solutions Coordinator

Dawn Starke
Department Executive Assistant

Equity & Inclusion

Doron Silberstein
Equity & Inclusion Pgrm Mgr I

April Shaw
OD & Training Specialist Sr



Angela Means
Deputy Director
Customer & Employee Experience

- 2.1 Finance
- 2.2 Public Information & Outreach
Stakeholder & Community Engagement
- 2.3 Plan Review Intake
Service Center
Development Process Team
- 2.4 Human Resources, Safety,
Fleet & Equipment, Records
Information Mgmt, Standard
Operating Procedure

Brenda de la Garza Acting

Vacant
Assistant Director
Building Plan Review

- 3.1 Building Plan Review
- 3.2 Expedited Plan Review

Keith Mars Acting

Vacant
Assistant Director
Land Development Review

- 4.1 Land Use Review
- 4.2 Regulatory Administration
Policy
Community Tree Preservation
Land Development
Information Services
- 4.3 Land Development
Engineering
Land Management
- 4.4 Public Projects Review
Affordable/Permanent
Supportive Housing
Small Cells



Rick Holloway
Assistant Director
Construction & Environmental Inspections

- 5.1 Site & Subdivision
Inspections
Excavation ROW Inspections
Telecom Inspections
- 5.2 Environmental Inspections
Tree Inspections &
Enforcement
- 5.3 Building Inspections



Elaine Garrett
Assistant Director
Code Compliance

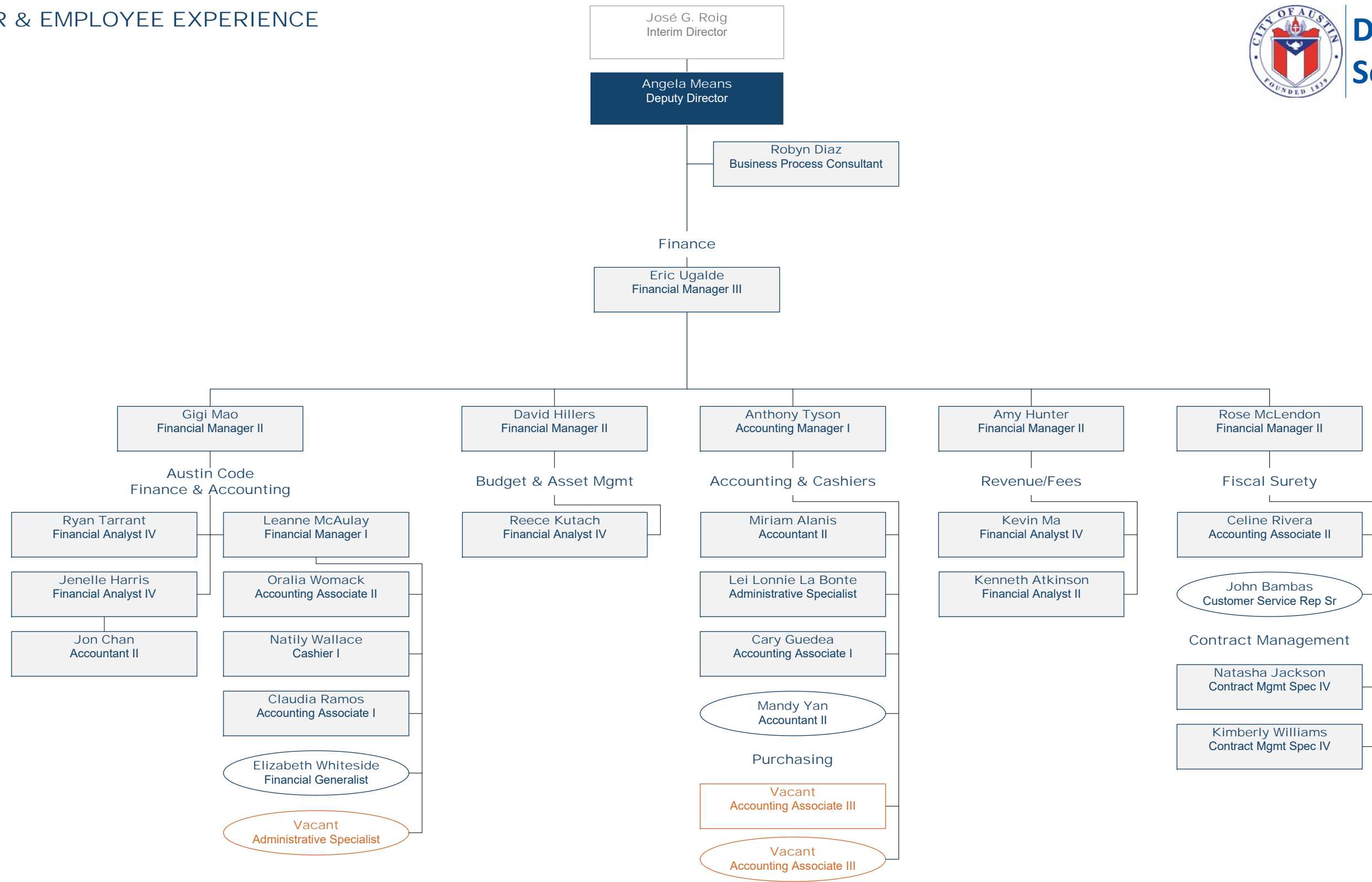
- 6.1 Neighborhood Field
Enforcement Districts 1, 2 & 3
- 6.2 Neighborhood Field
Enforcement Districts 4, 5 & 6
- 6.3 Austin Center for Events
Entertainment Services

Daniel Word
Assistant Director
Code Compliance

- 7.1 Licensing & Registration
Short-Term Rental
Enforcement
Alarm Administration
Repeat Offender Program
Lodging & Other
- 7.2

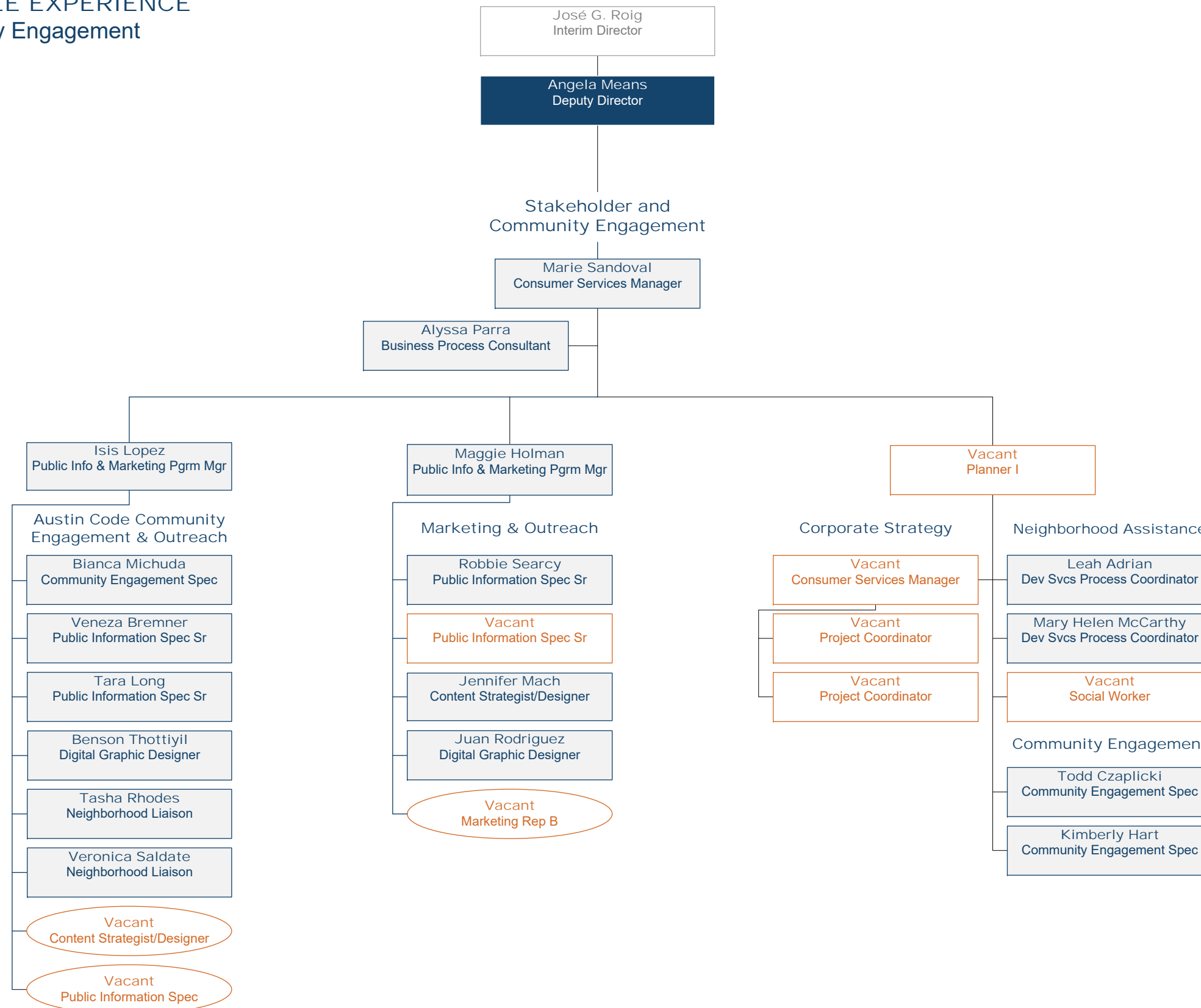
Tracey Allen
Assistant Director
Support Services

- 8.1 Information Technology
- 8.2 Training & Professional
Standards
Code Connect 3-1-1
- 8.3 Case Review & Escalation



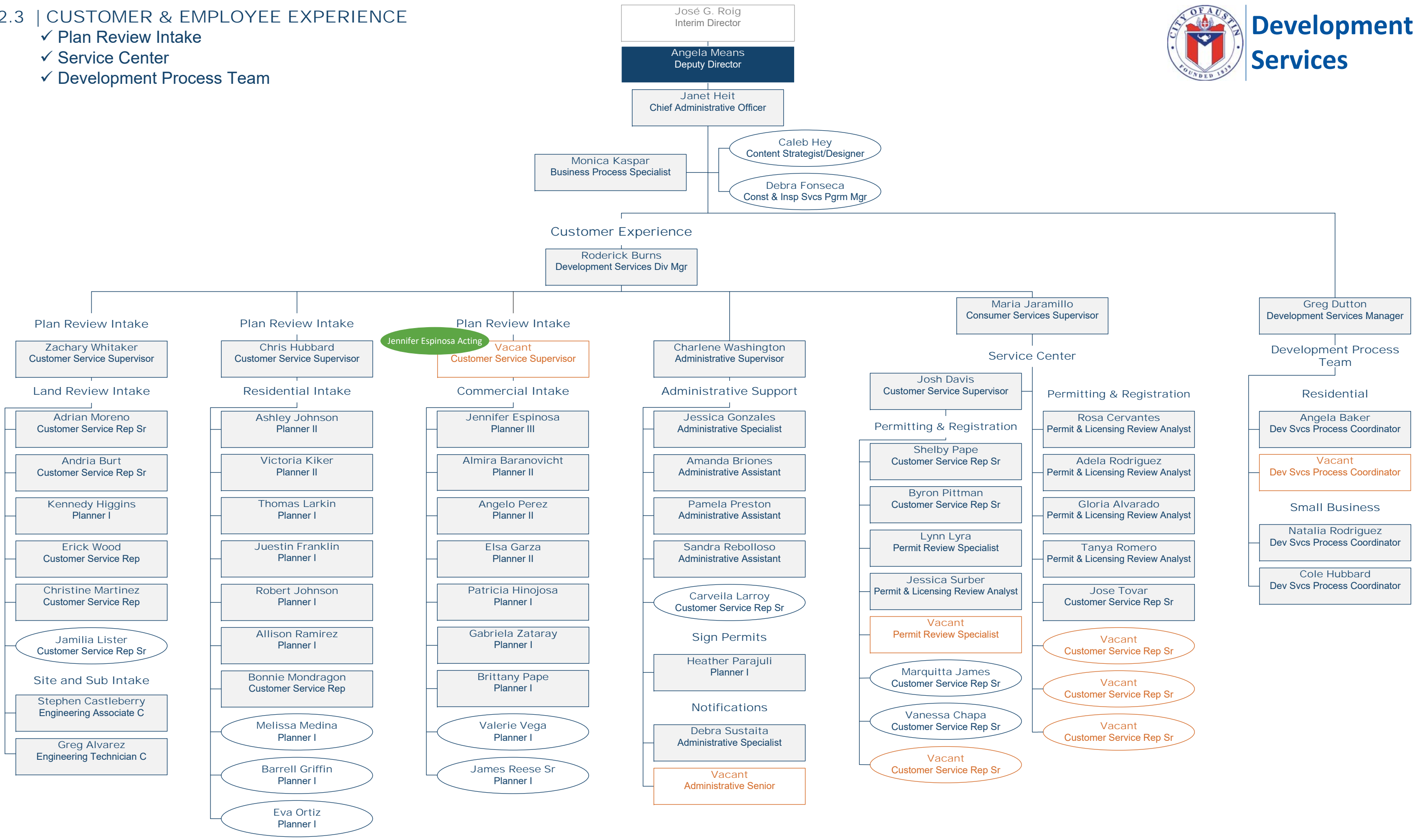
2.2 | CUSTOMER & EMPLOYEE EXPERIENCE

✓ Stakeholder and Community Engagement



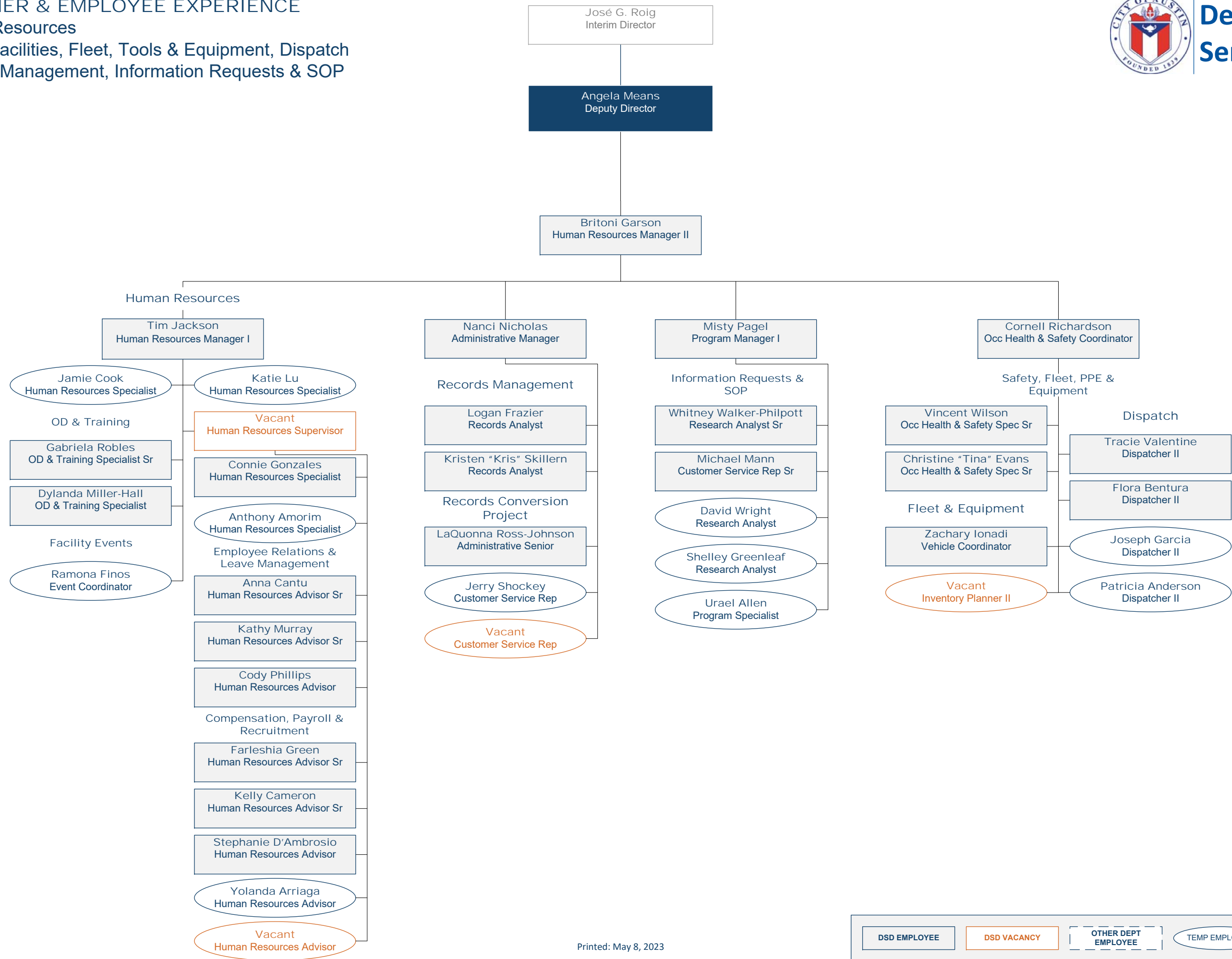
2.3 | CUSTOMER & EMPLOYEE EXPERIENCE

- ✓ Plan Review Intake
- ✓ Service Center
- ✓ Development Process Team



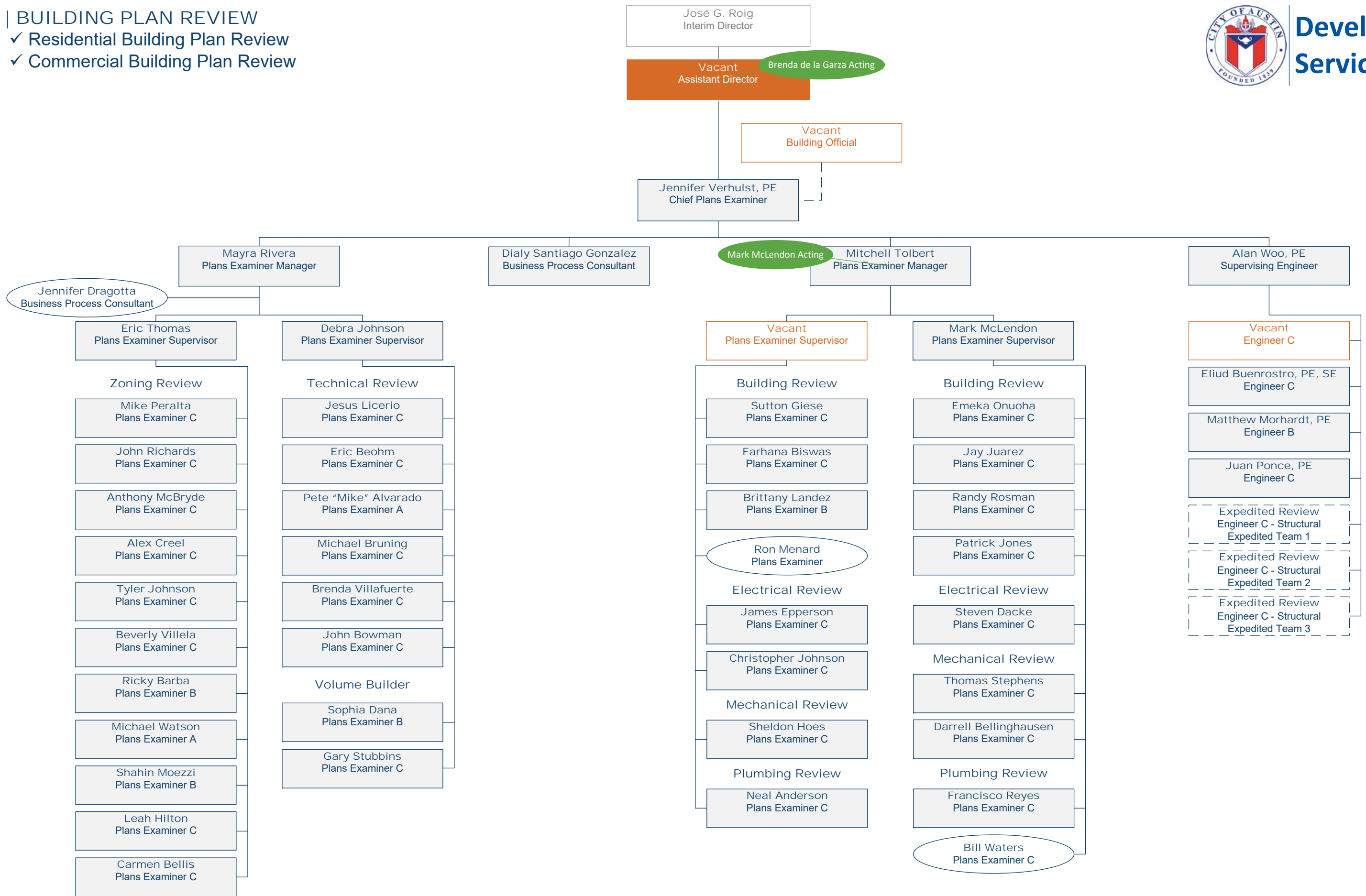
2.4 | CUSTOMER & EMPLOYEE EXPERIENCE

- ✓ Human Resources
- ✓ Safety, Facilities, Fleet, Tools & Equipment, Dispatch
- ✓ Records Management, Information Requests & SOP



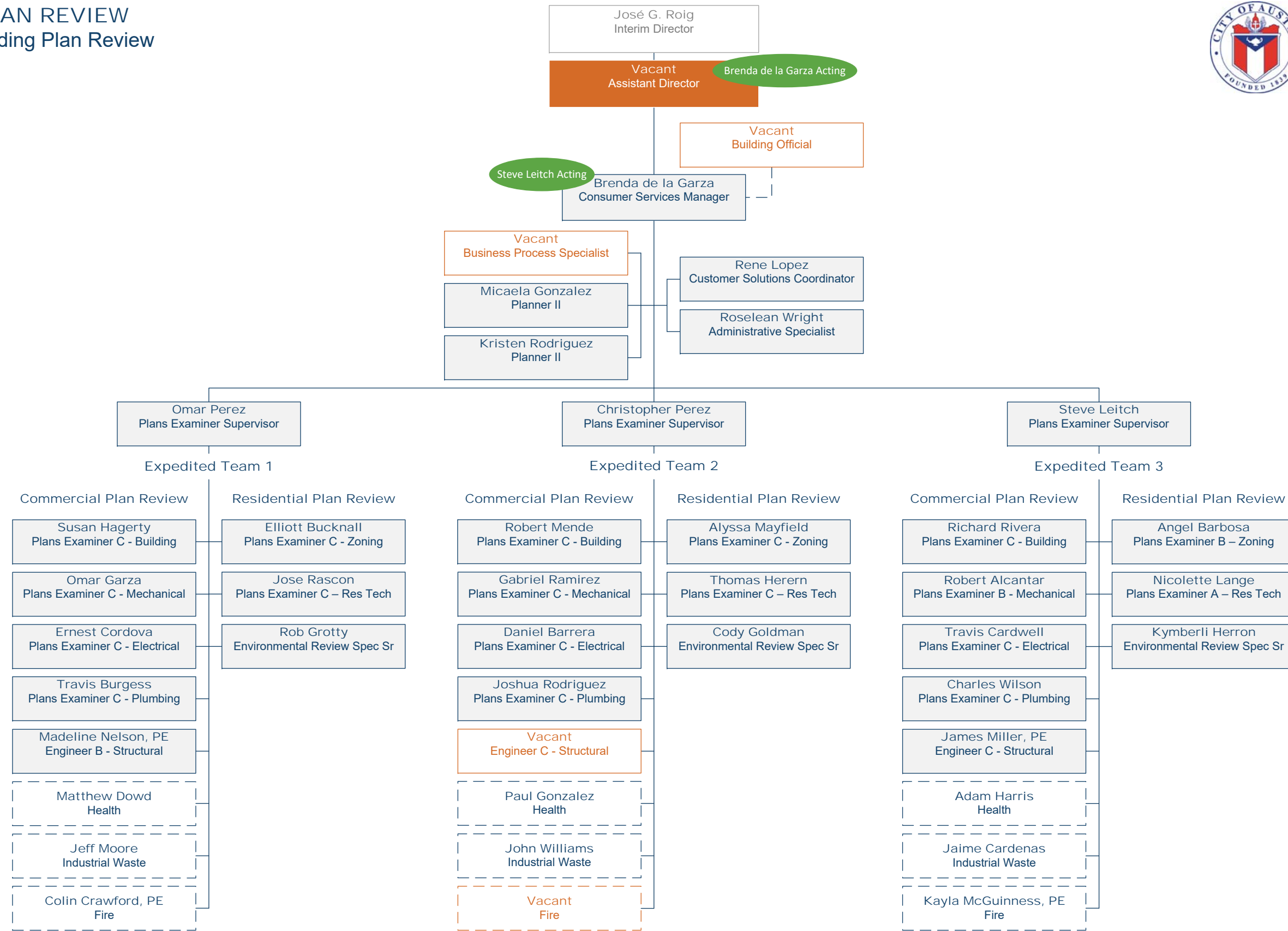
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3.1 | BUILDING PLAN REVIEW
 ✓ Residential Building Plan Review
 ✓ Commercial Building Plan Review



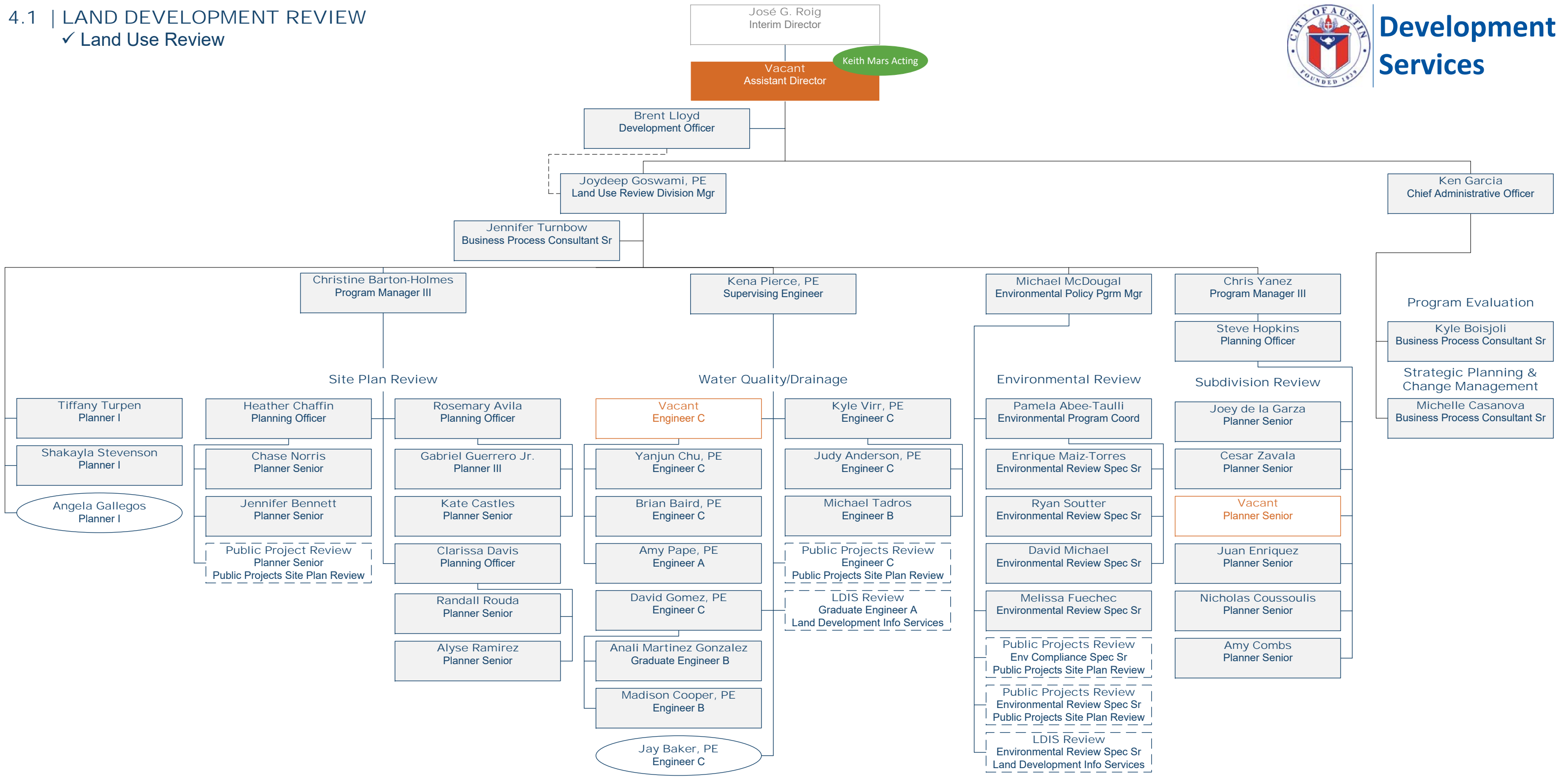
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DSD VACANCY
OTHER DEPT EMPLOYEE
TEMP EMPLOYEE
VACANT TEMPORARY

3.2 | BUILDING PLAN REVIEW
 ✓ Expedited Building Plan Review



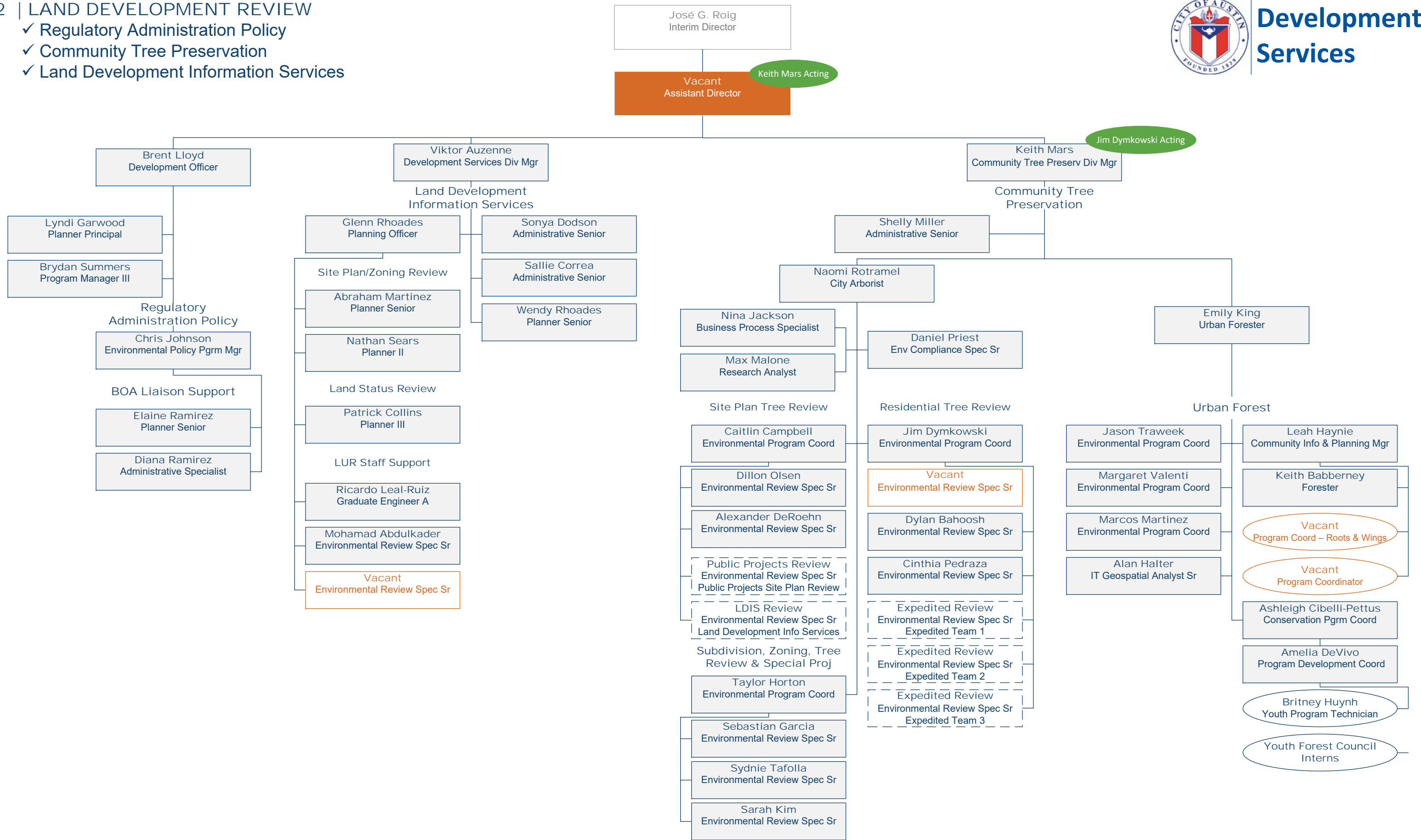
DSD EMPLOYEE	DSD VACANCY	OTHER DEPT EMPLOYEE	TEMP EMPLOYEE	VACANT TEMPORARY
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4.1 | LAND DEVELOPMENT REVIEW
 ✓ Land Use Review



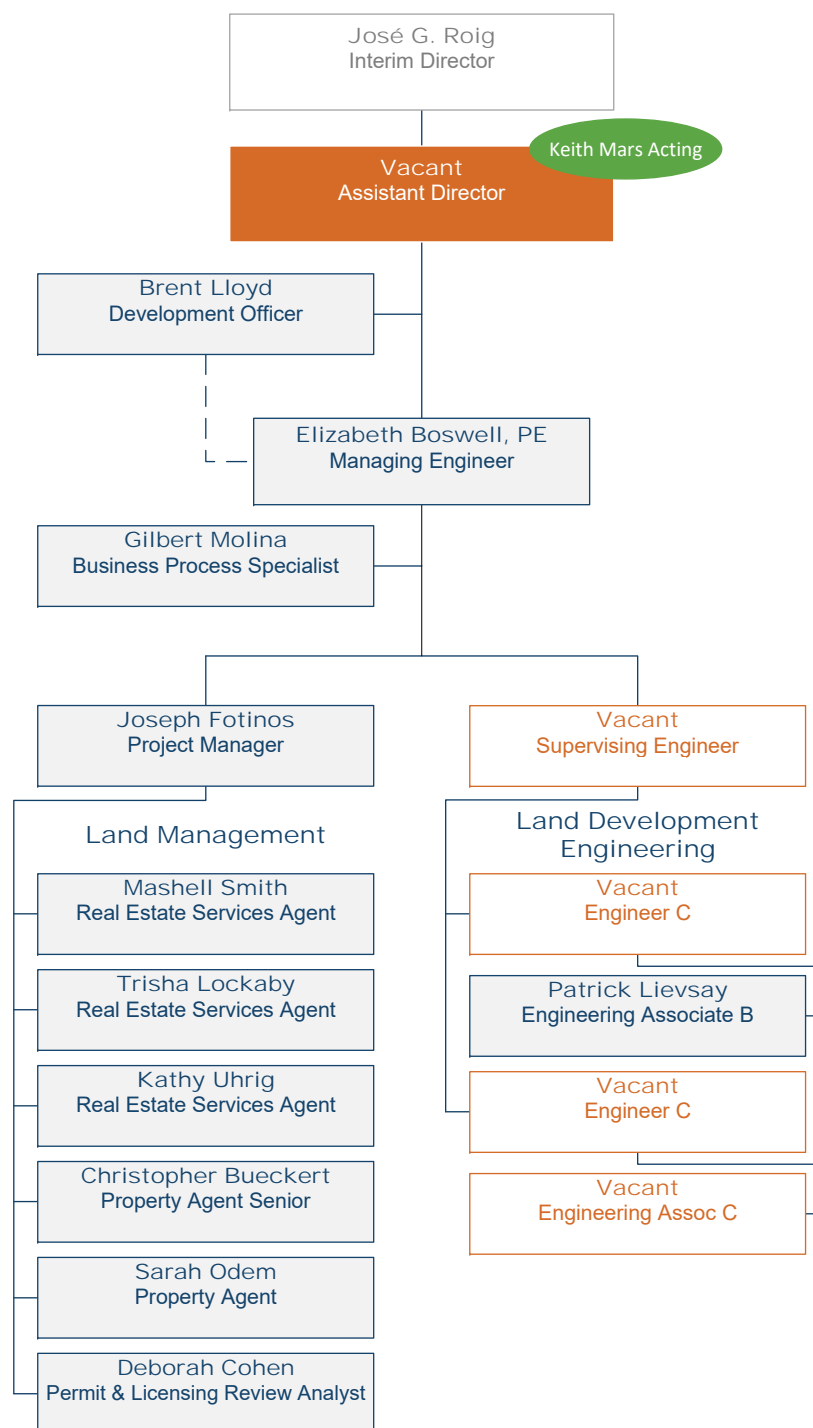
4.2 | LAND DEVELOPMENT REVIEW

- ✓ Regulatory Administration Policy
- ✓ Community Tree Preservation
- ✓ Land Development Information Services



4.3 | LAND DEVELOPMENT REVIEW

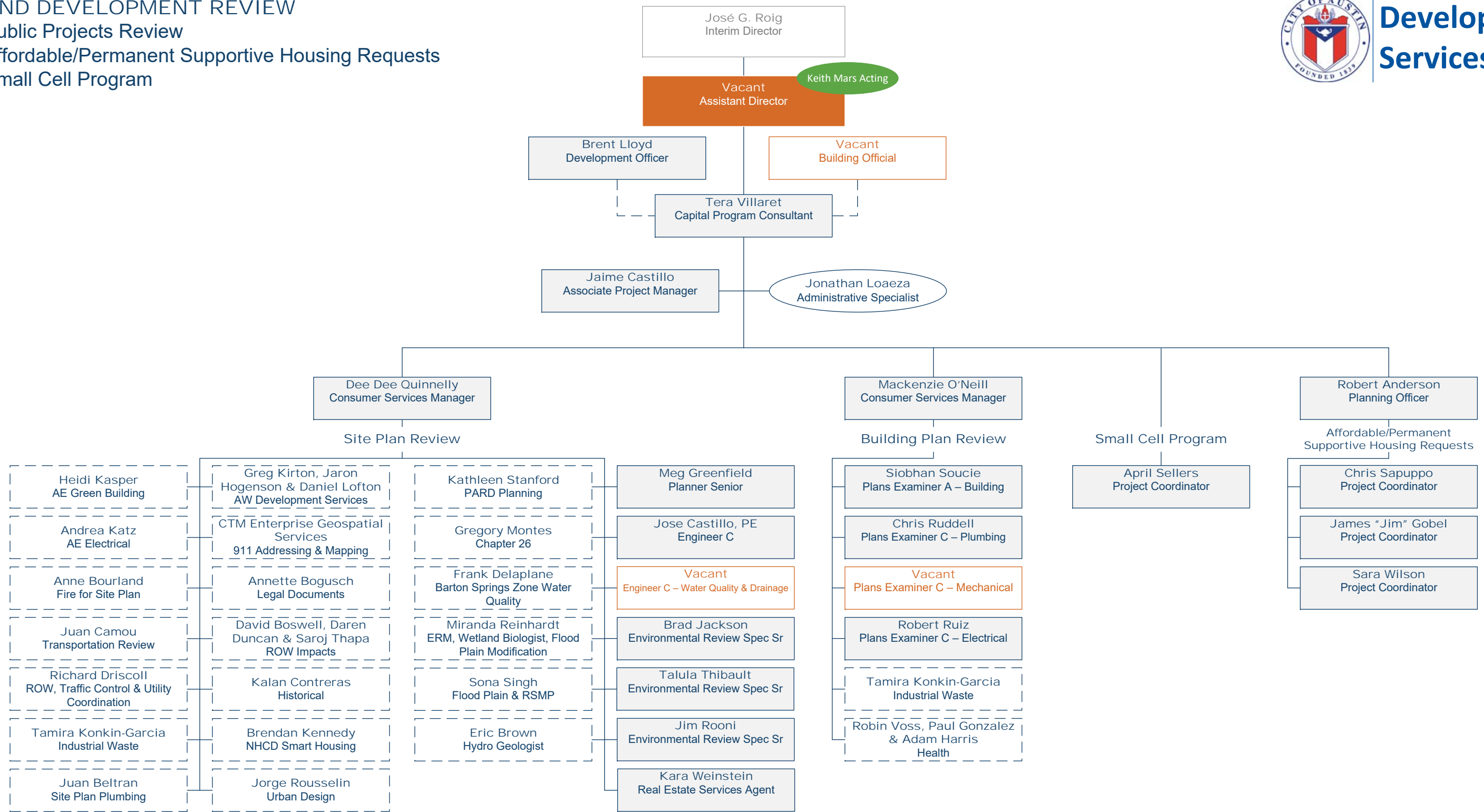
- ✓ Land Development Engineering
- ✓ Land Management



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4.4 | LAND DEVELOPMENT REVIEW

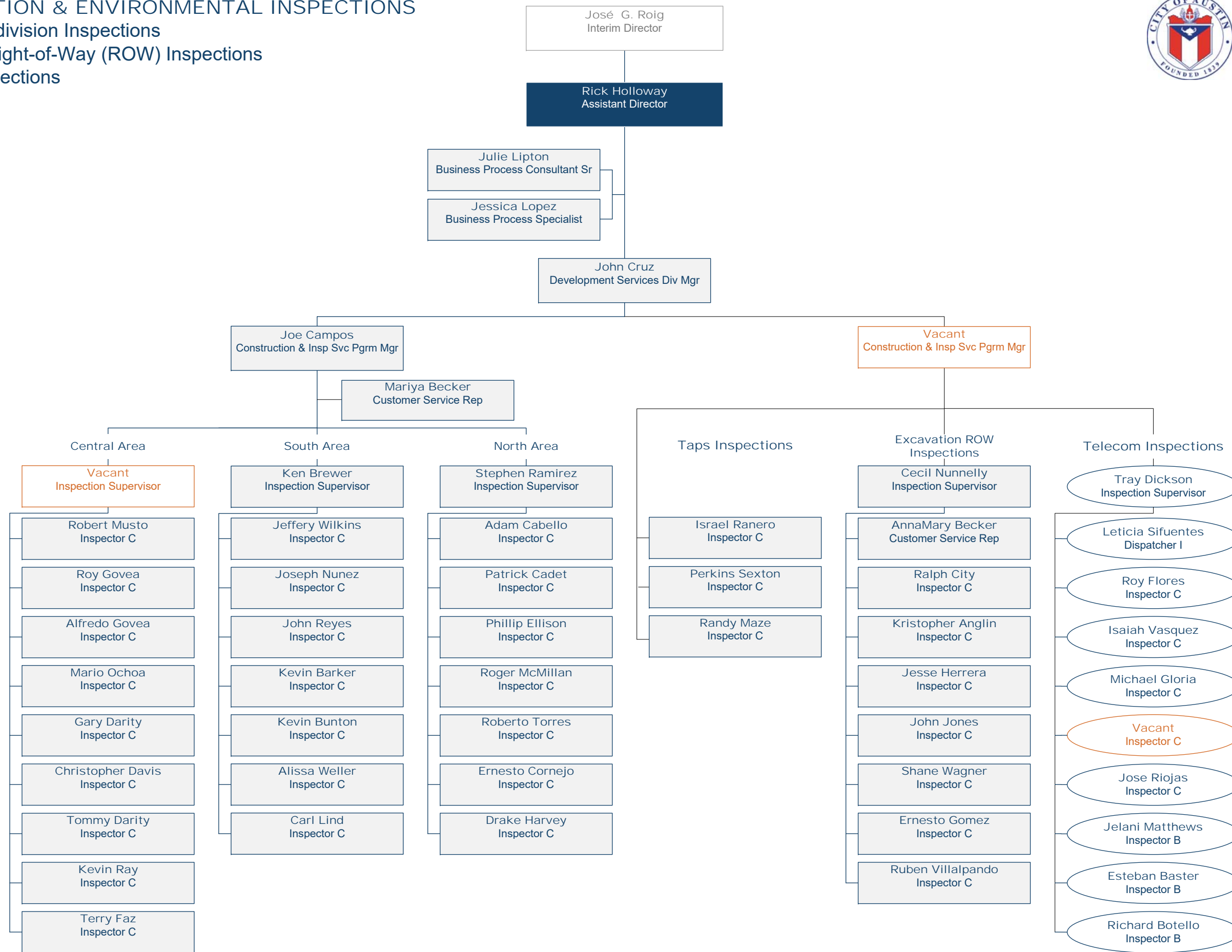
- ✓ Public Projects Review
- ✓ Affordable/Permanent Supportive Housing Requests
- ✓ Small Cell Program



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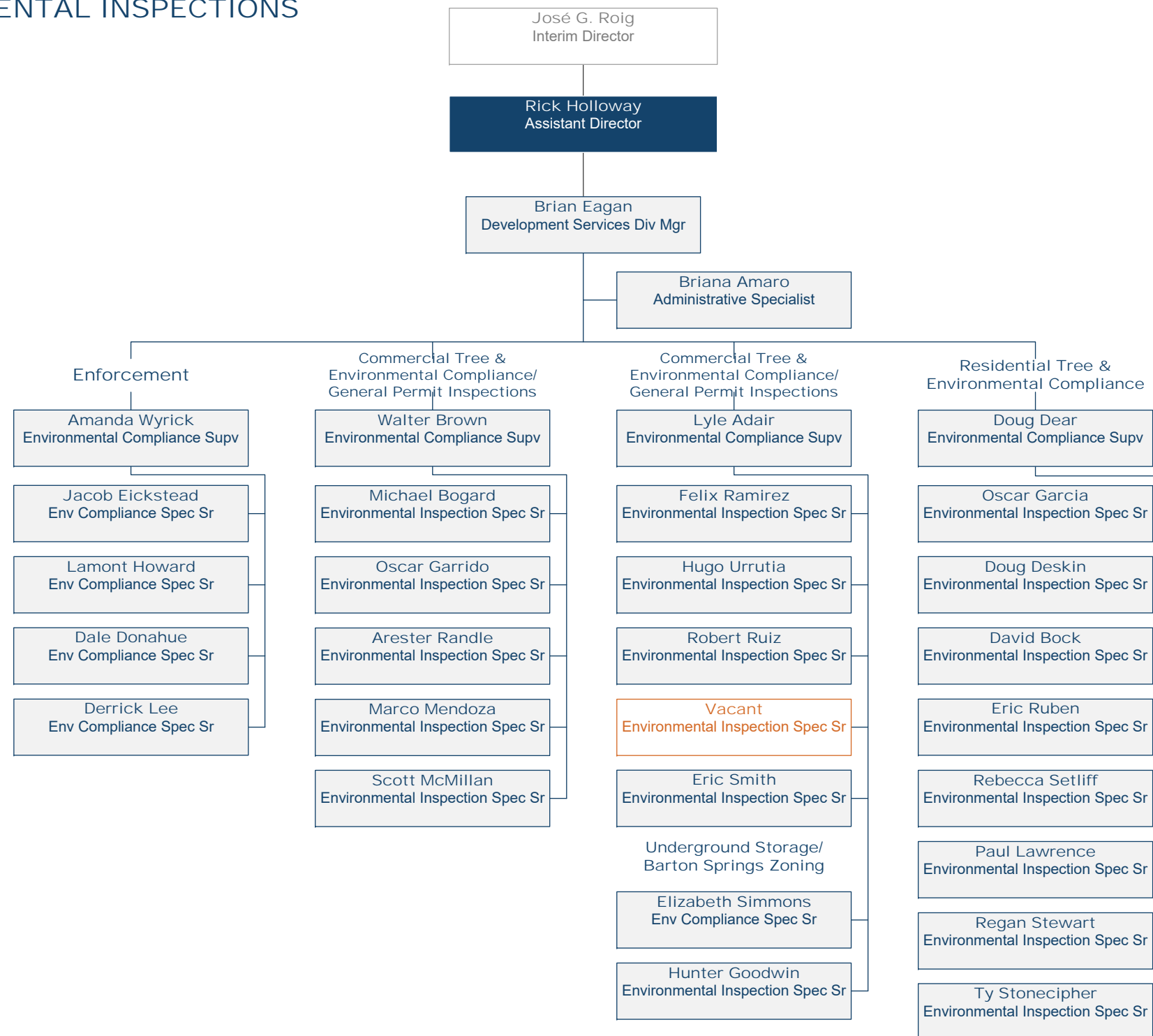
5.1 | CONSTRUCTION & ENVIRONMENTAL INSPECTIONS

- ✓ Site and Subdivision Inspections
- ✓ Excavation Right-of-Way (ROW) Inspections
- ✓ Telecom Inspections



5.2 | CONSTRUCTION & ENVIRONMENTAL INSPECTIONS

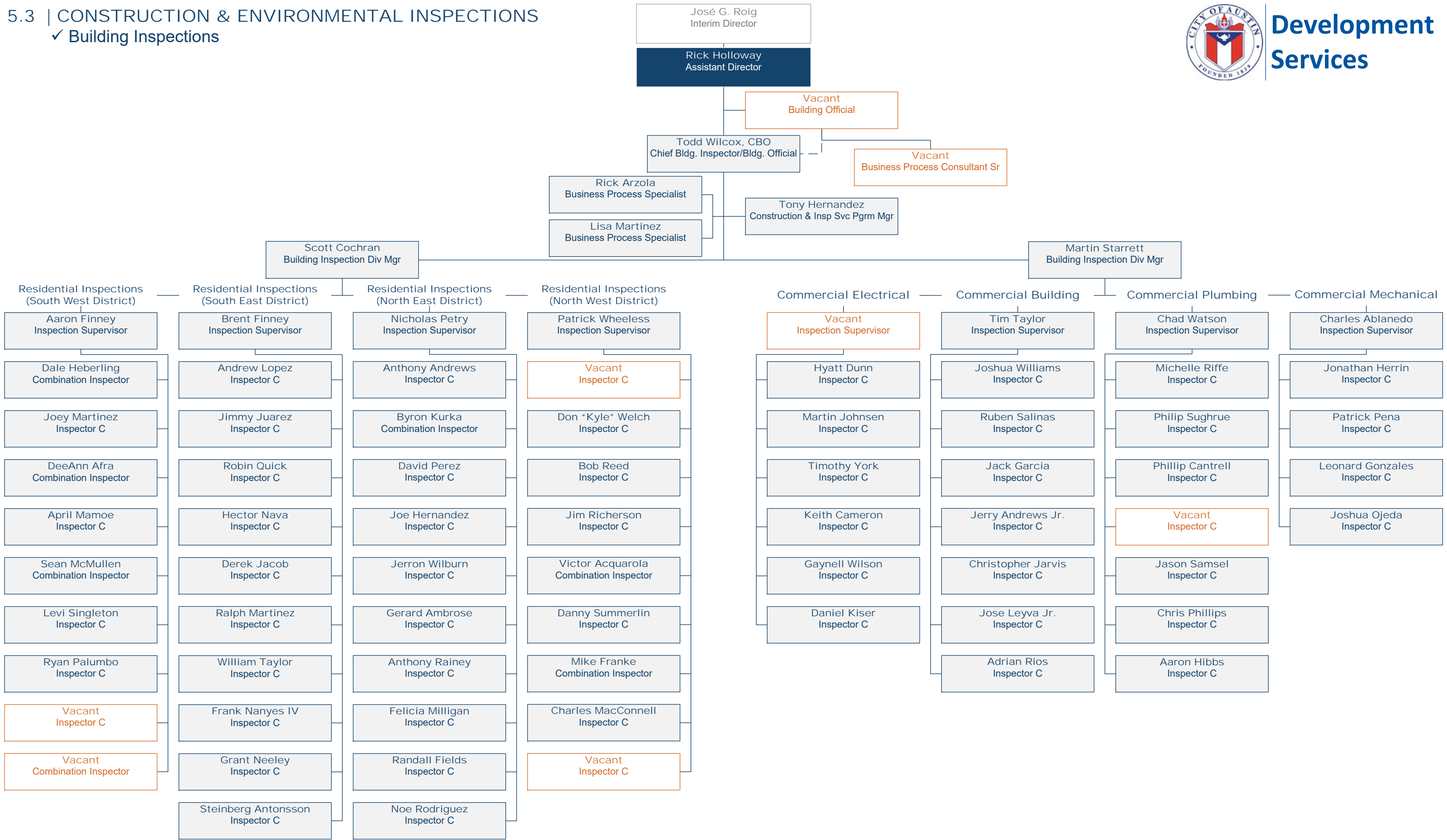
- ✓ Environmental Inspections
- ✓ Tree Inspections & Enforcement



DSD EMPLOYEE	DSD VACANCY	OTHER DEPT EMPLOYEE	TEMP EMPLOYEE	VACANT TEMPORARY
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5.3 | CONSTRUCTION & ENVIRONMENTAL INSPECTIONS

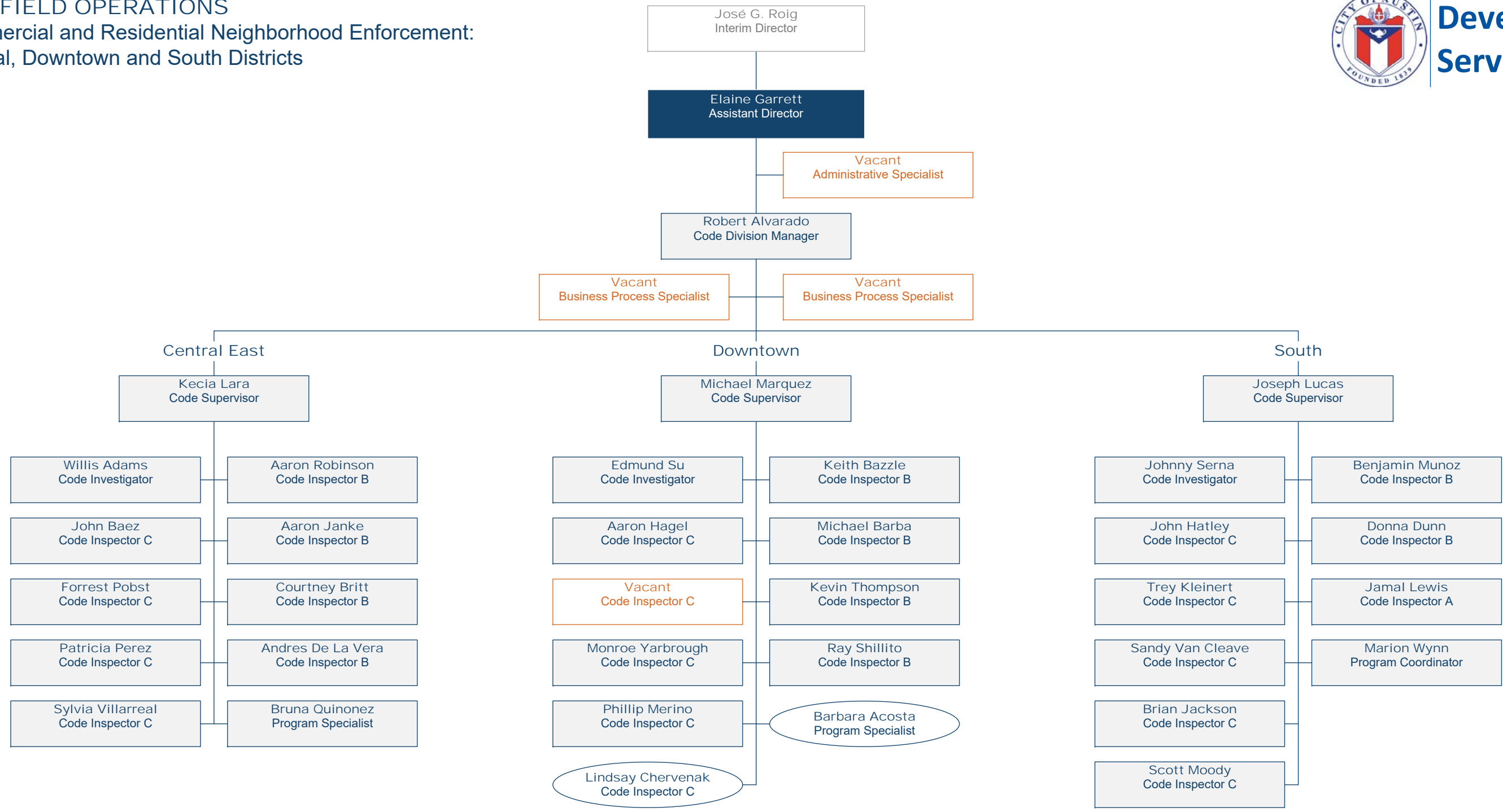
✓ Building Inspections



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DSD VACANCY
OTHER DEPT EMPLOYEE
TEMP EMPLOYEE
VACANT TEMPORARY

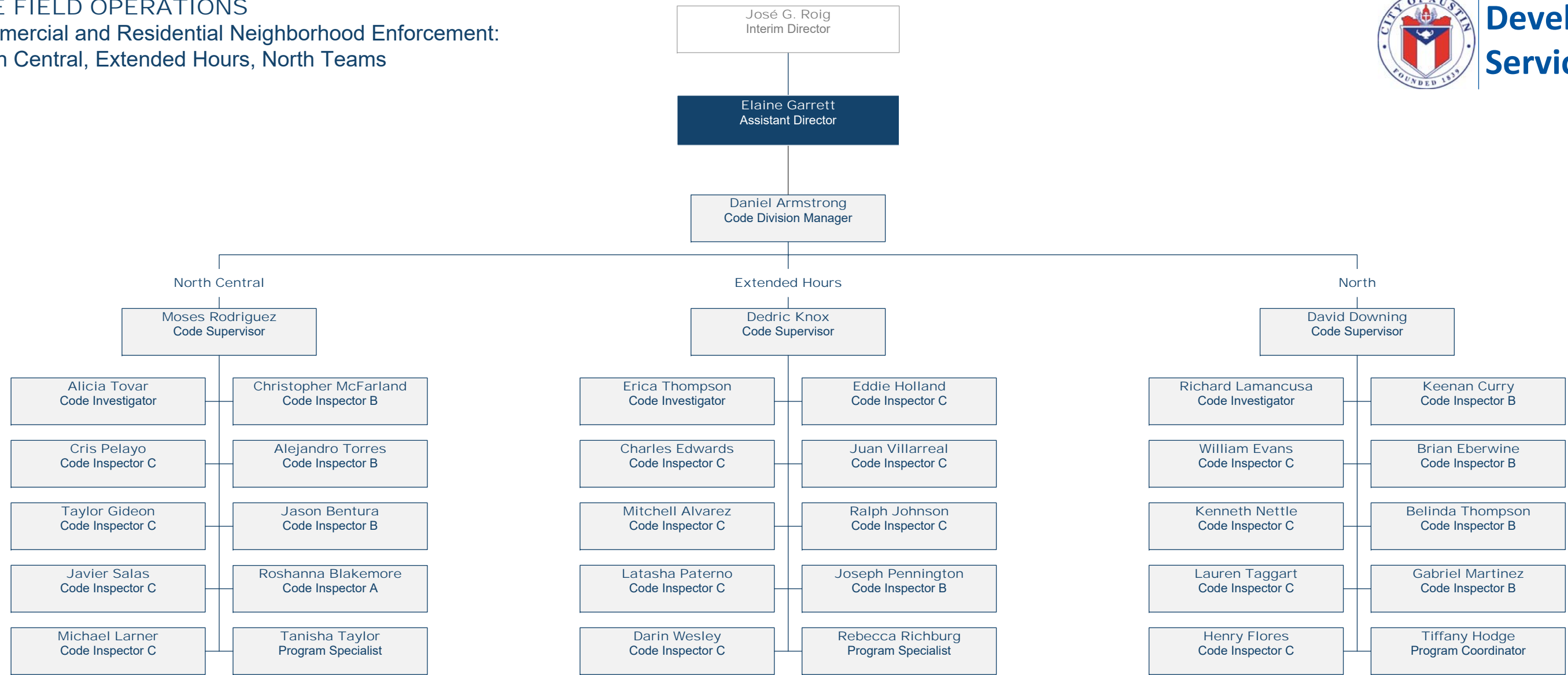
6.1 | CODE FIELD OPERATIONS

✓ Commercial and Residential Neighborhood Enforcement:
Central, Downtown and South Districts



6.2 | CODE FIELD OPERATIONS

- ✓ Commercial and Residential Neighborhood Enforcement: North Central, Extended Hours, North Teams



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DSD VACANCY
OTHER DEPT EMPLOYEE
TEMP EMPLOYEE
VACANT TEMPORARY

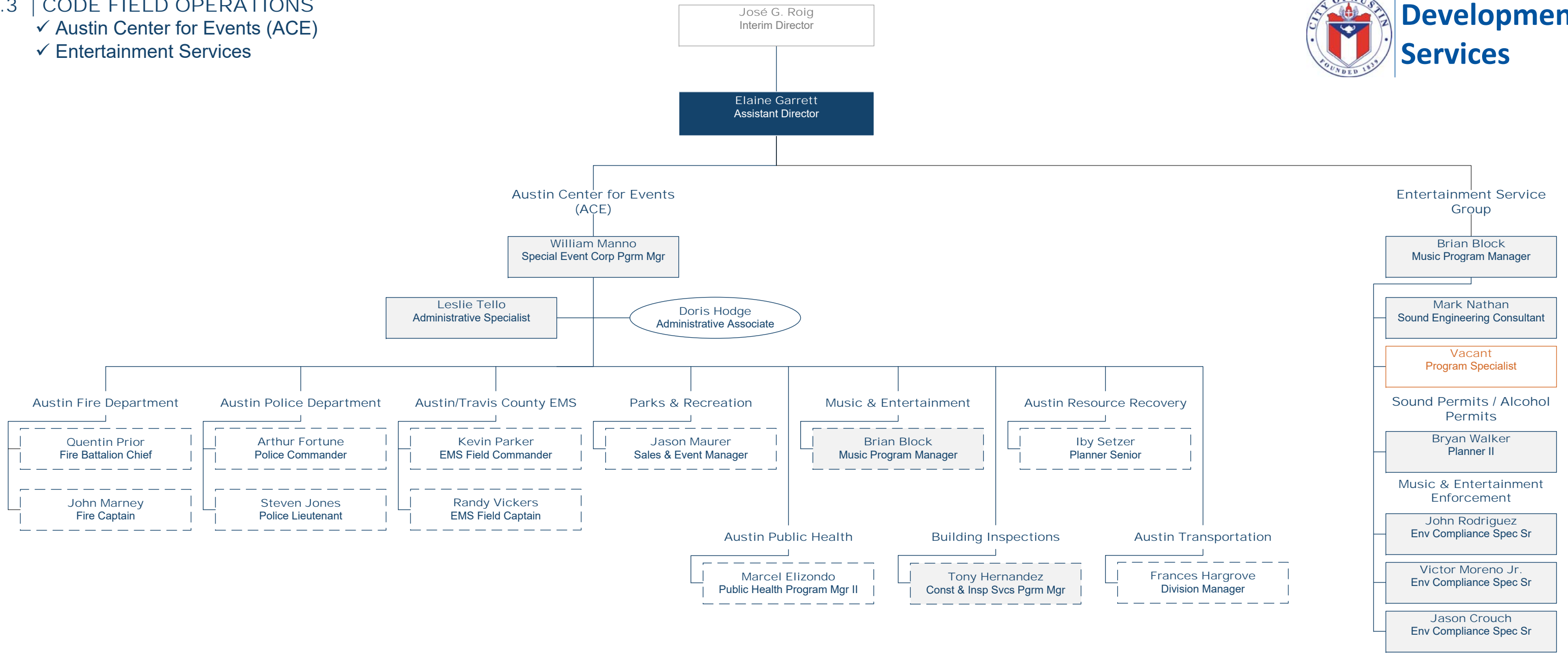
6.3 | CODE FIELD OPERATIONS

✓ Austin Center for Events (ACE)

✓ Entertainment Services

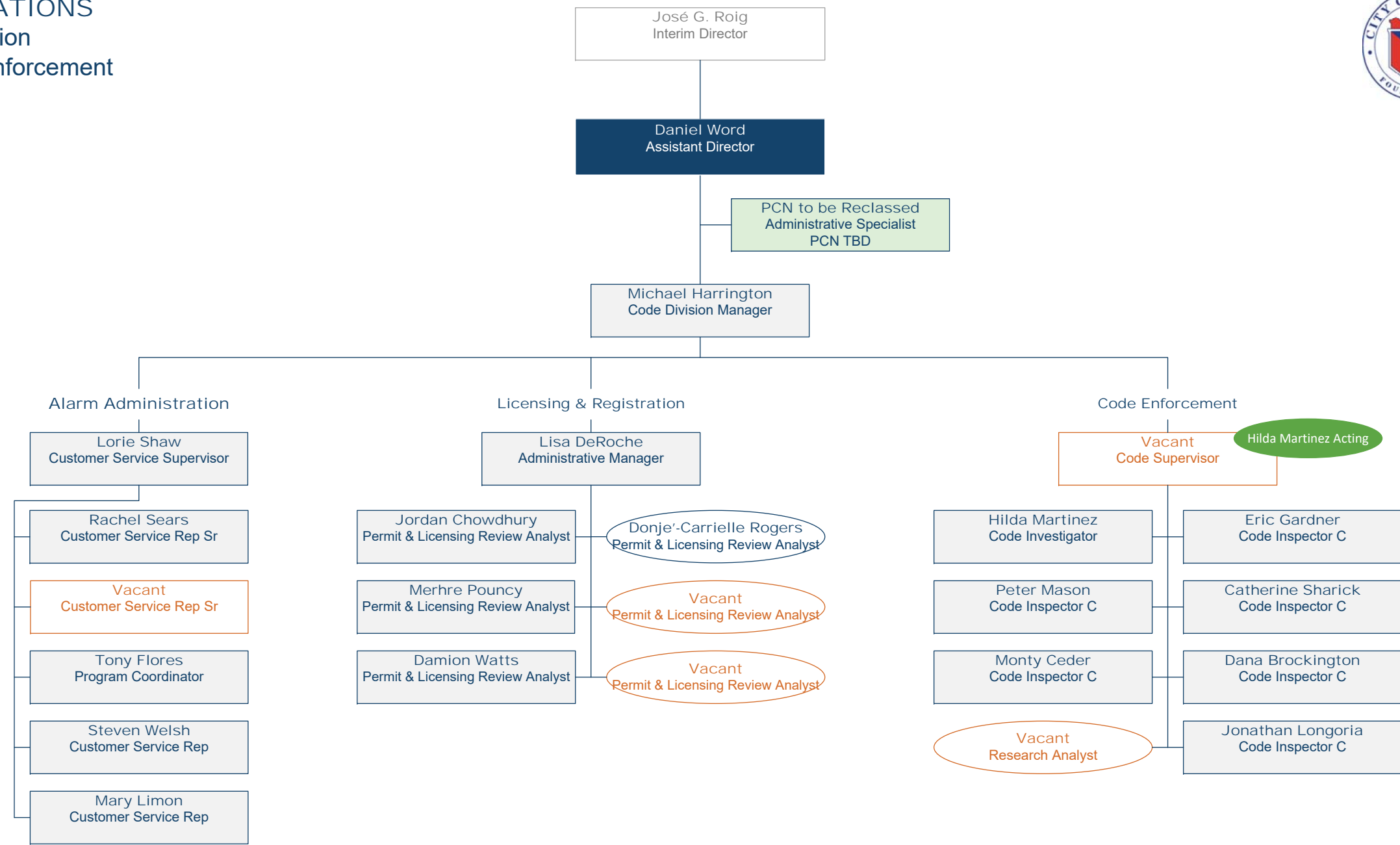


Development Services



7.1 | CODE FIELD OPERATIONS

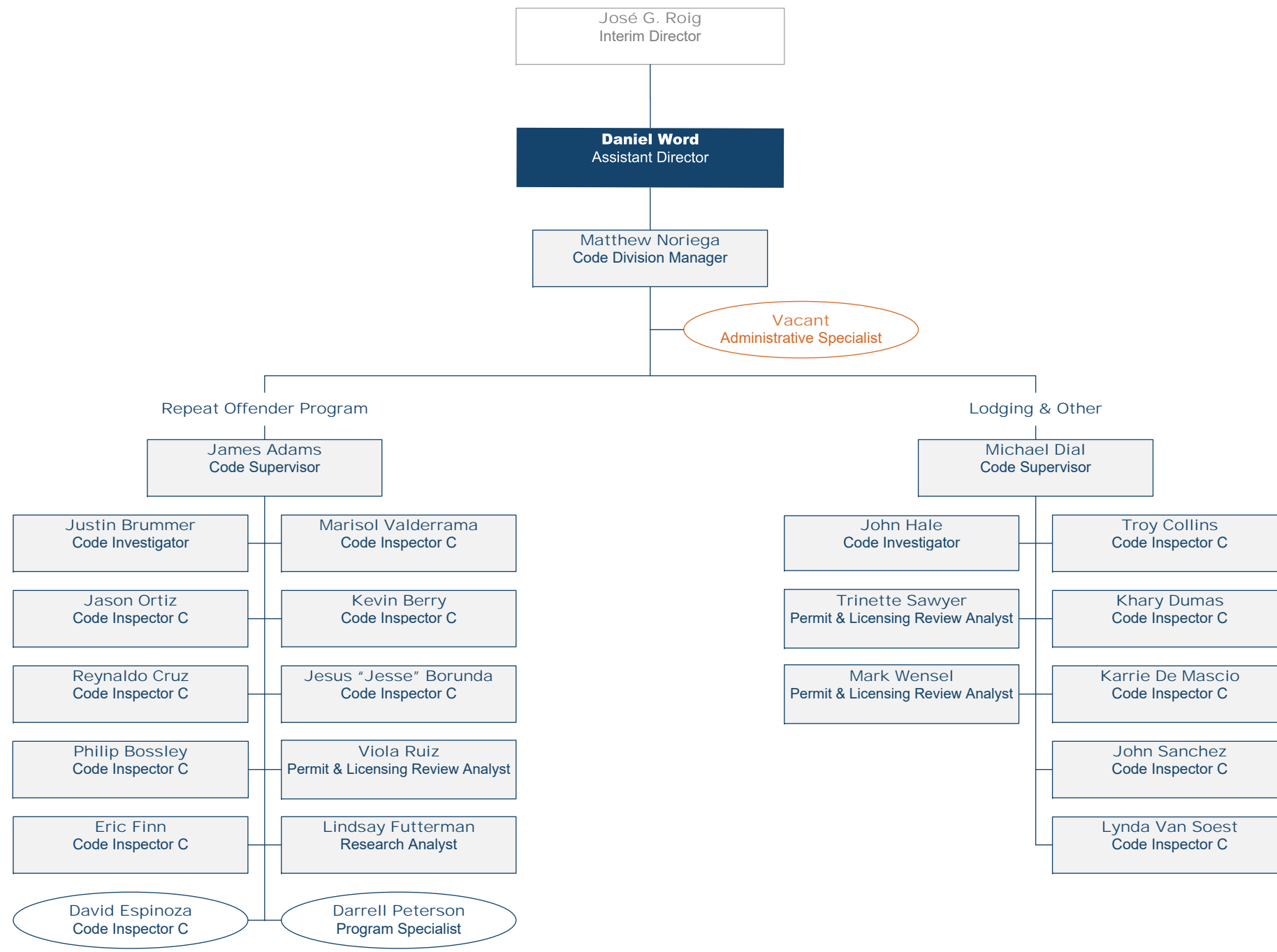
- ✓ Licensing & Registration
- ✓ Short-Term Rental Enforcement
- ✓ Alarm Administration



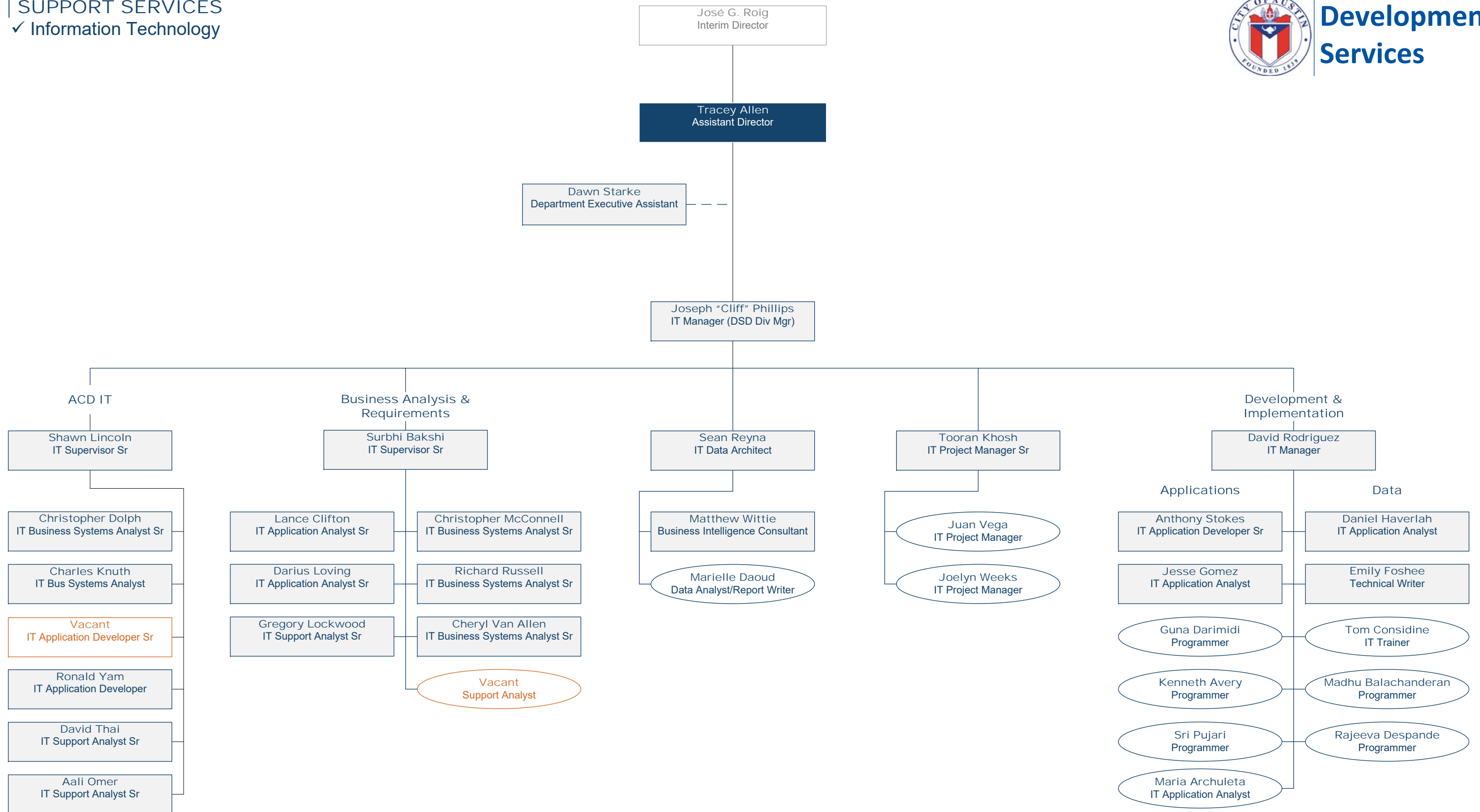
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7.2 | CODE FIELD OPERATIONS

- ✓ Repeat Offender Program
- ✓ Lodging & Other

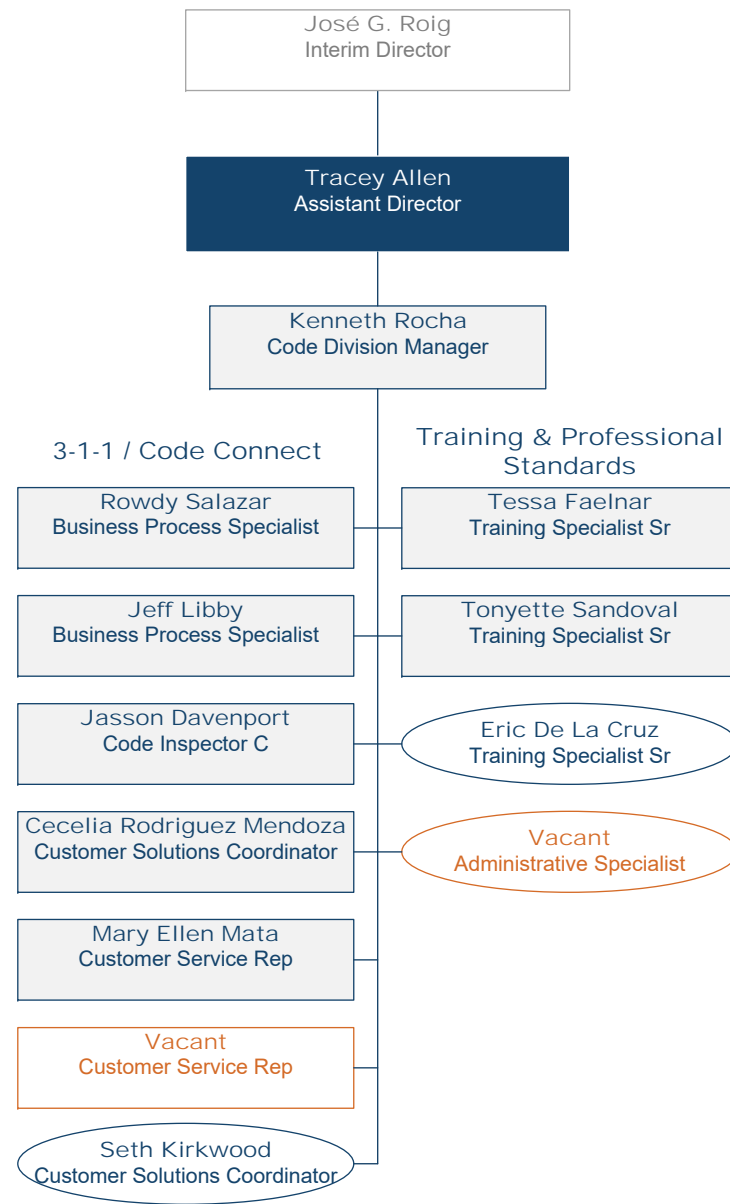


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8.2 | SUPPORT SERVICES

- ✓ Training & Professional Standards
- ✓ 3-1-1
- ✓ Code Connect



DSD EMPLOYEE	DSD VACANCY	OTHER DEPT EMPLOYEE	TEMP EMPLOYEE	VACANT TEMPORARY
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