

Denise Lucas
Director

1.1 Office of the Director

David Lewis
Bus Process Consultant Sr

Alyssa Parra
Business Process Consultant

Monica Kaspar
Business Process Specialist

Doron Silberstein
Equity & Inclusion Pgrm Mgr I

Vacant
OD & Training Spec Sr



Angela Means
Assistant Director
Customer & Employee Experience

2.1 Stakeholder & Community Engagement
2.2 Plan Review Intake Service Center
2.3 Human Resources Finance
2.4 Information Technology



Beth Culver, CBO
Assistant Director/
Building Official
Building Plan Review

3.1 Building Plan Review
3.2 Expedited Plan Review
3.3 Austin Center for Events



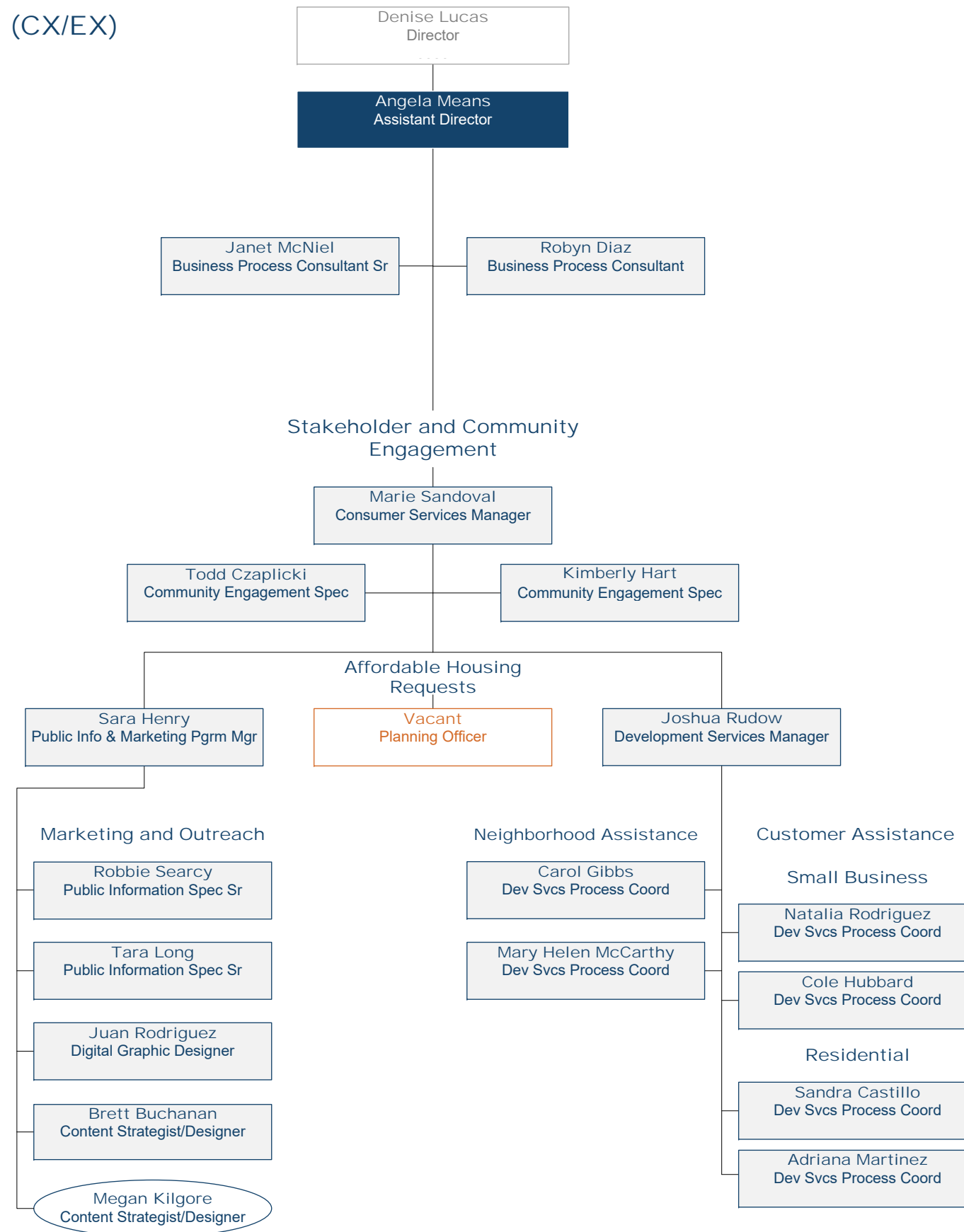
Jennifer Verhulst, PE
Acting Assistant Director
Land Development Review

4.1 Land Use Review
4.2 Regulatory Administration Policy
Community Tree Preservation
4.3 Land Development Engineering
General Permit Program
Small Cell Program
Land Management
Entertainment Service Group

Rick Holloway
Assistant Director
Construction & Environmental Inspections

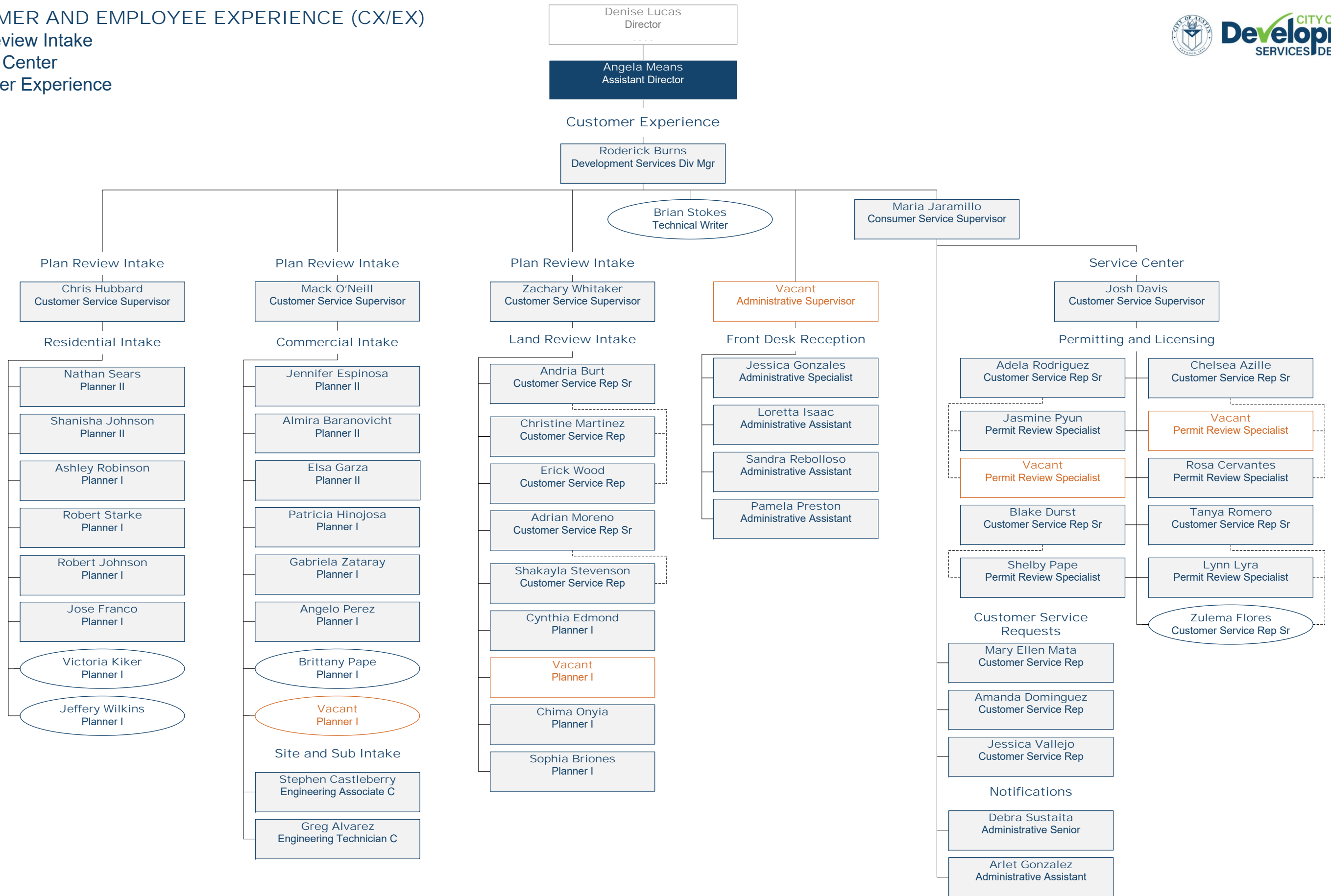
5.1 Site & Subdivision Inspections
5.2 Environmental Inspections
Tree Inspections & Enforcement
General Permits & Telecom Inspections
5.3 Building Inspections

2.1 | CUSTOMER AND EMPLOYEE EXPERIENCE (CX/EX)
 ✓ Stakeholder and Community Engagement



2.2 | CUSTOMER AND EMPLOYEE EXPERIENCE (CX/EX)

- ✓ Plan Review Intake
- ✓ Service Center
- ✓ Customer Experience

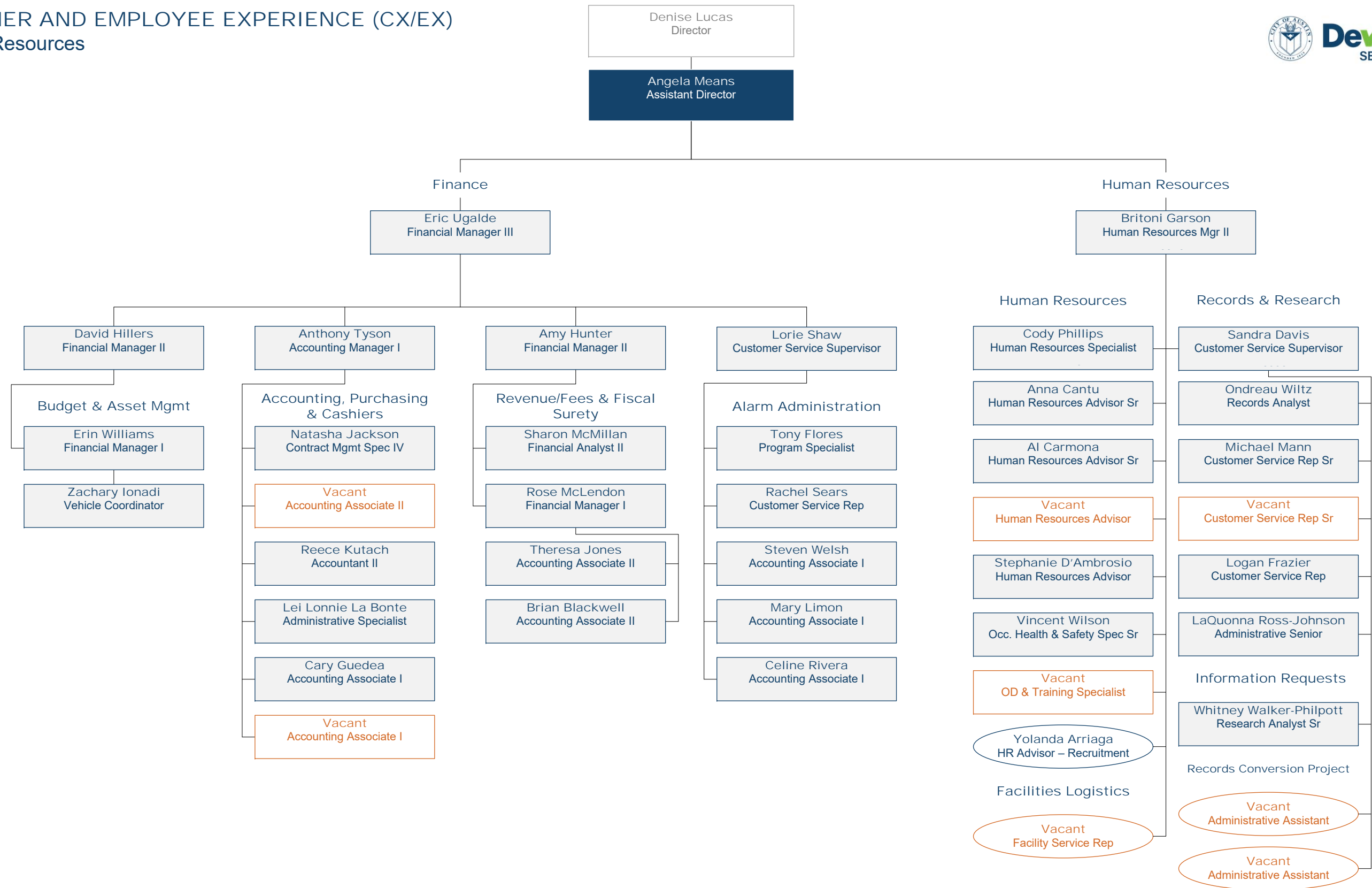


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2.3 | CUSTOMER AND EMPLOYEE EXPERIENCE (CX/EX)

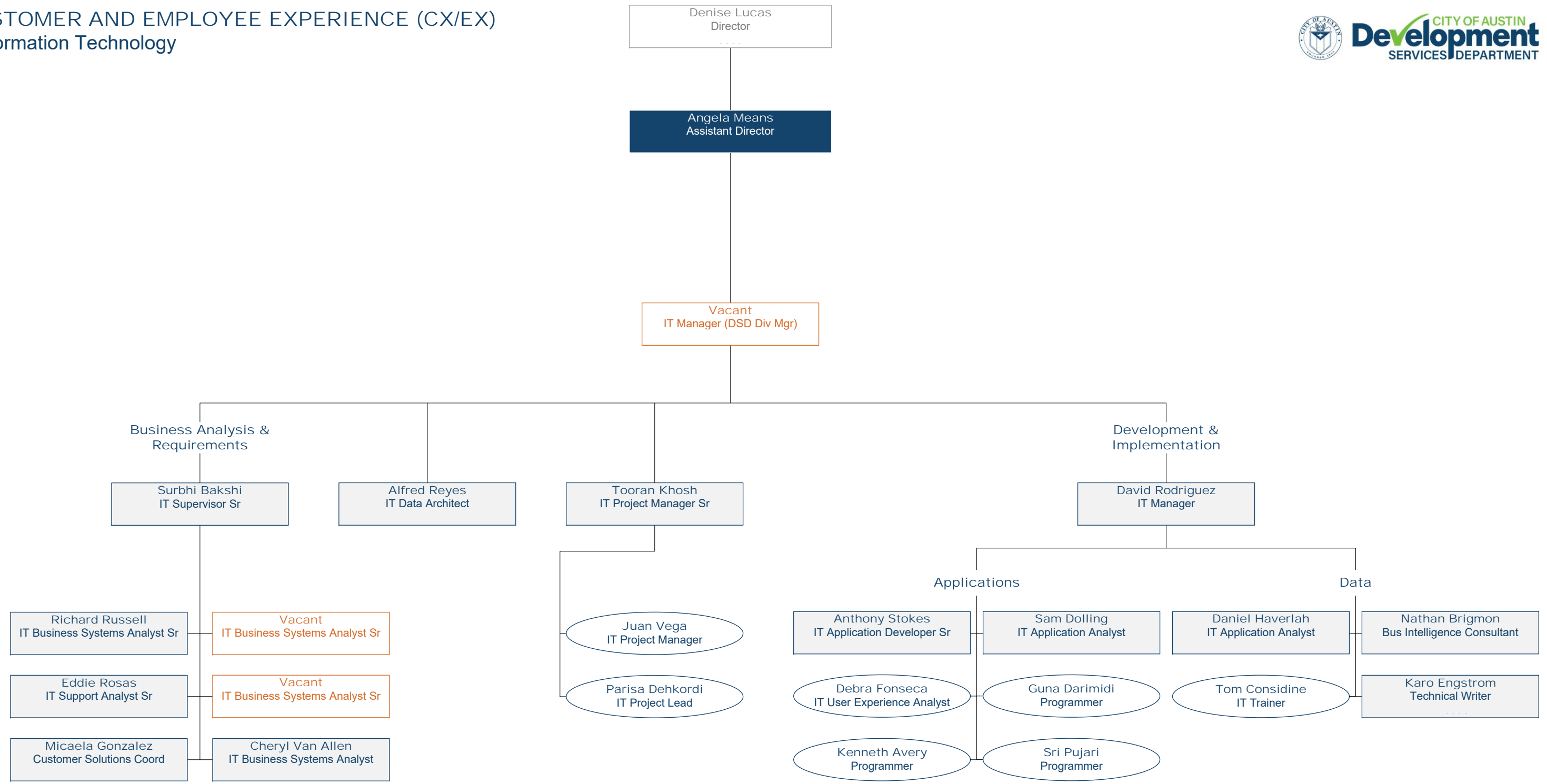
✓ Human Resources

✓ Finance

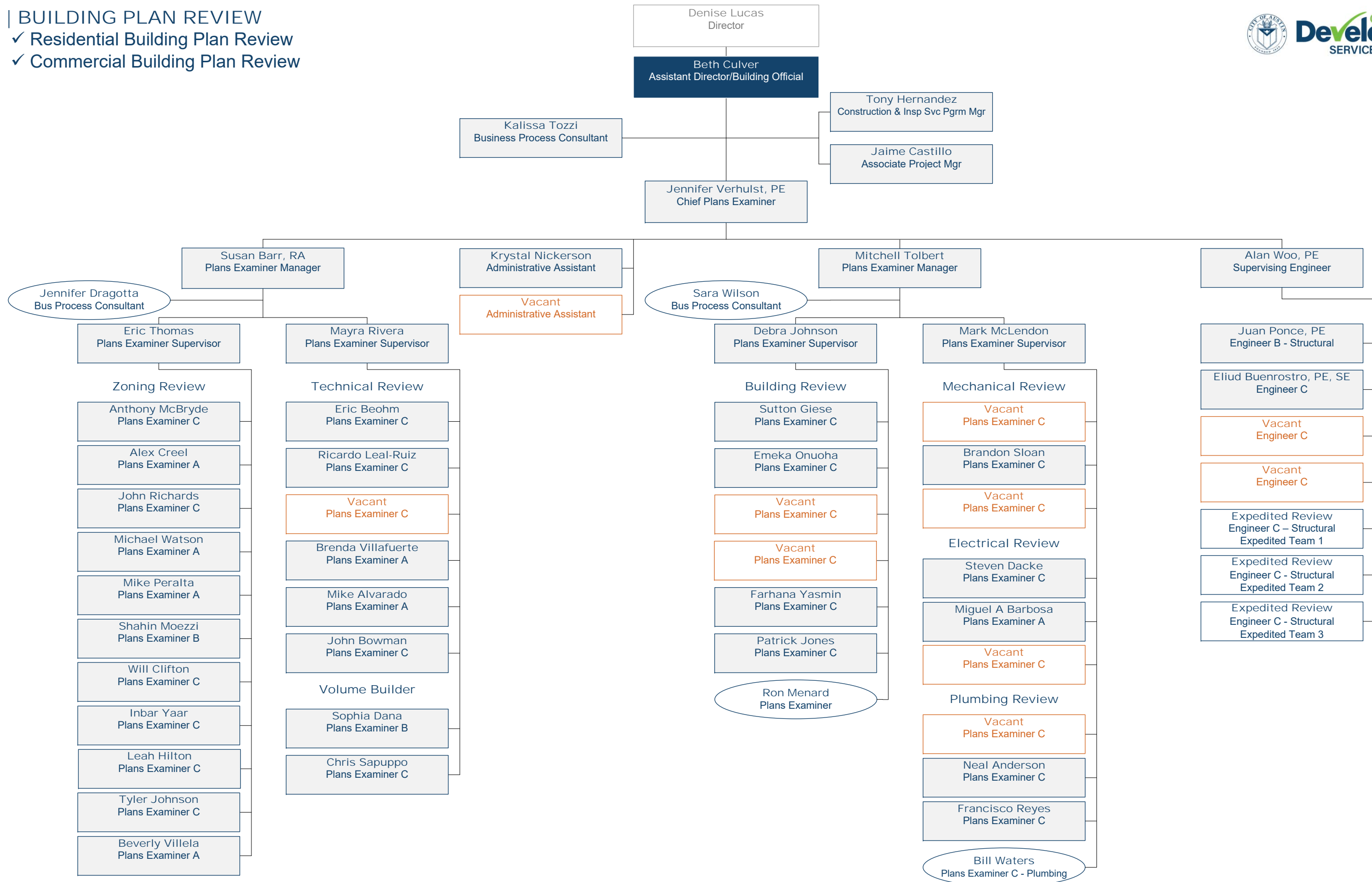


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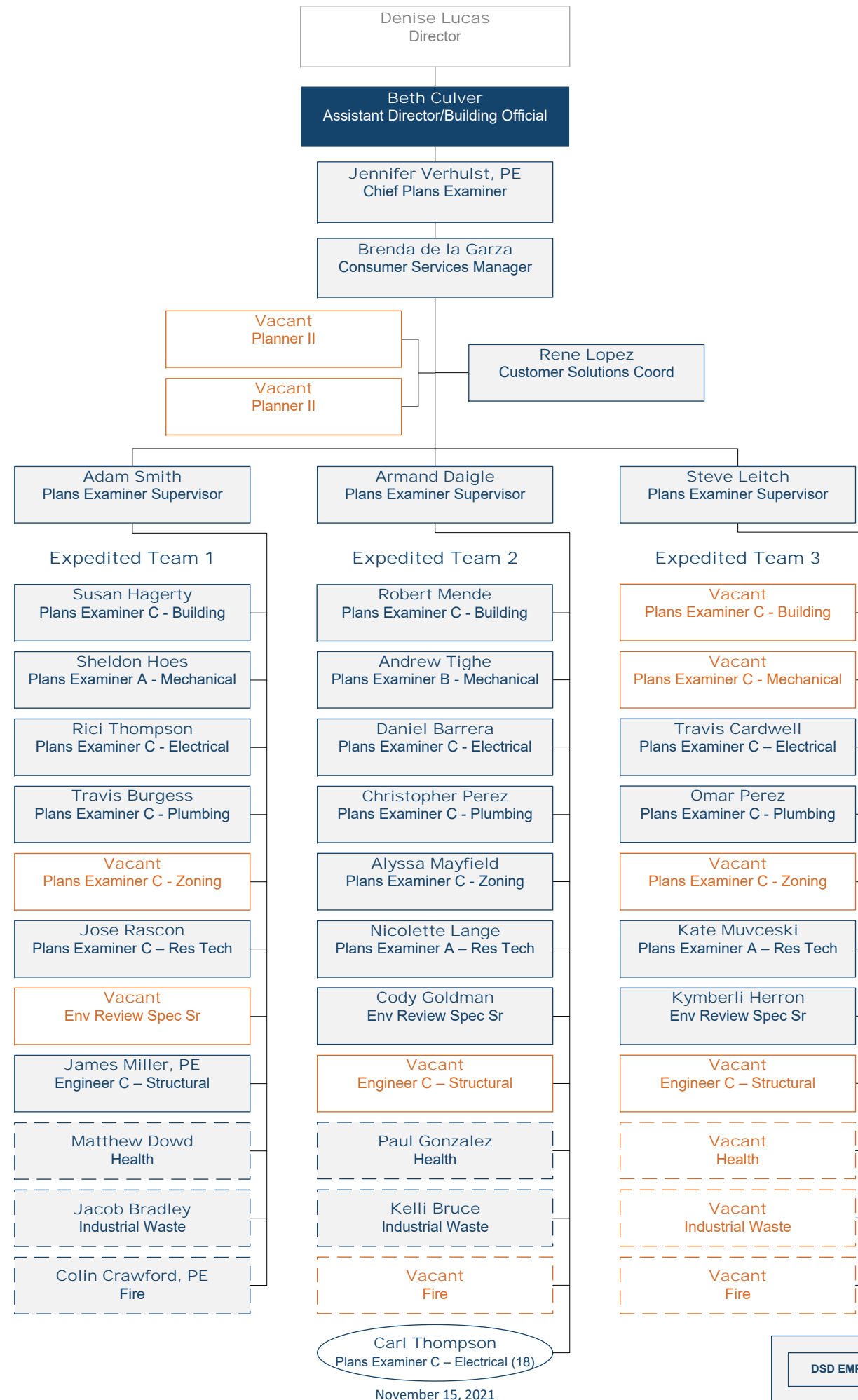
2.4 | CUSTOMER AND EMPLOYEE EXPERIENCE (CX/EX)
 ✓ Information Technology



3.1 | BUILDING PLAN REVIEW
 ✓ Residential Building Plan Review
 ✓ Commercial Building Plan Review



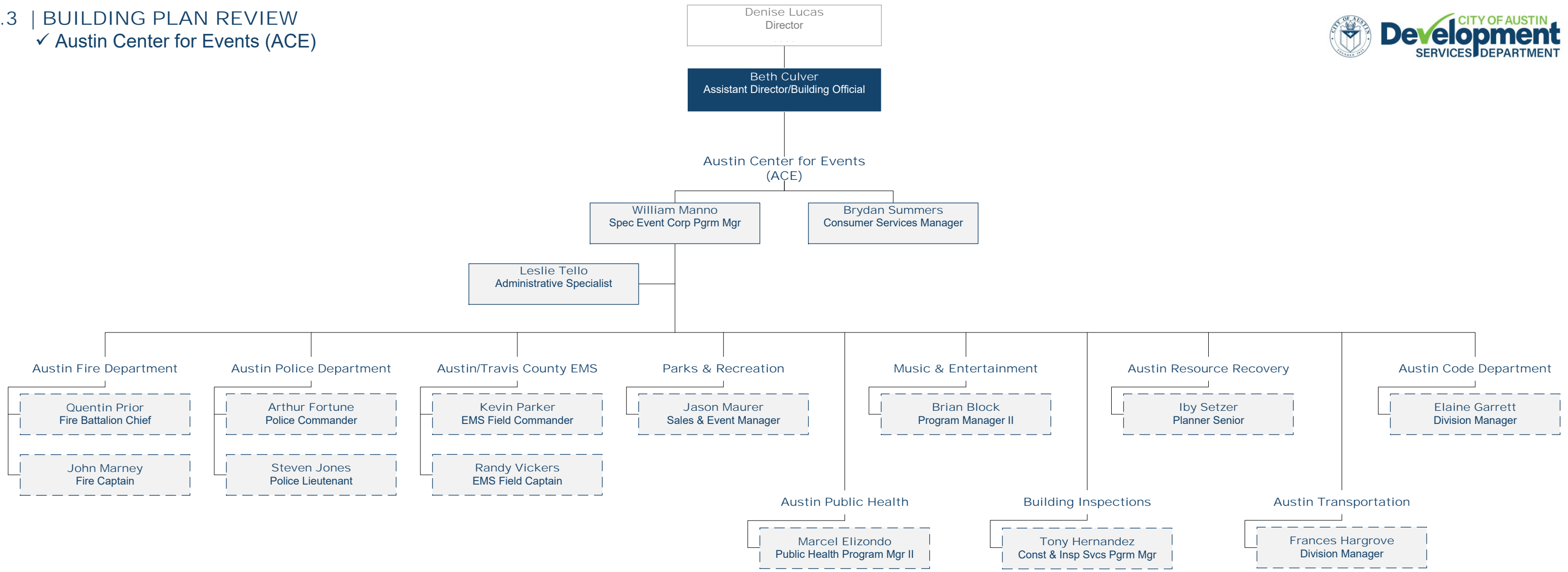
3.2 | BUILDING PLAN REVIEW
 ✓ Expedited Building Plan Review



November 15, 2021

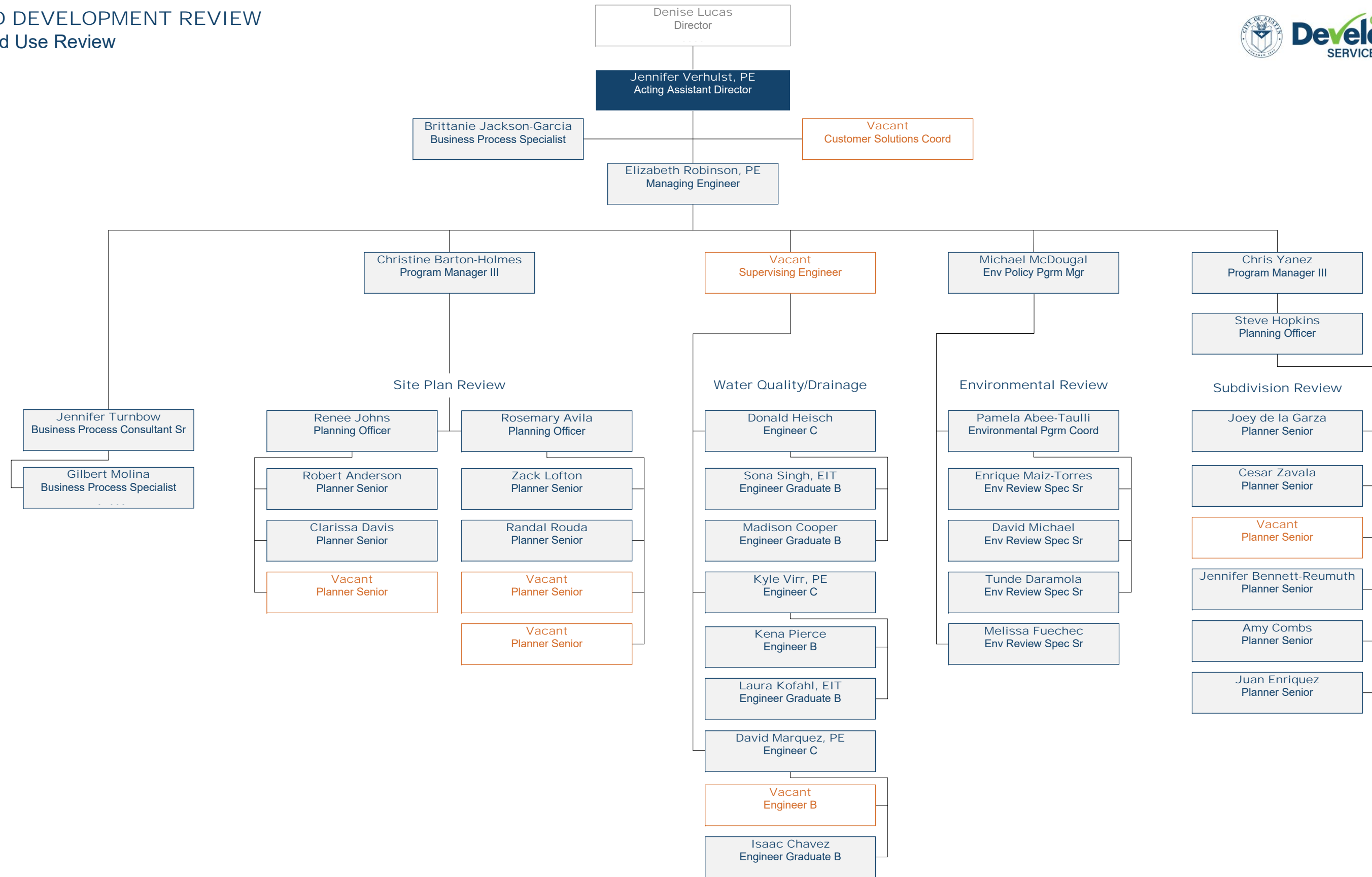
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3.3 | BUILDING PLAN REVIEW
 ✓ Austin Center for Events (ACE)



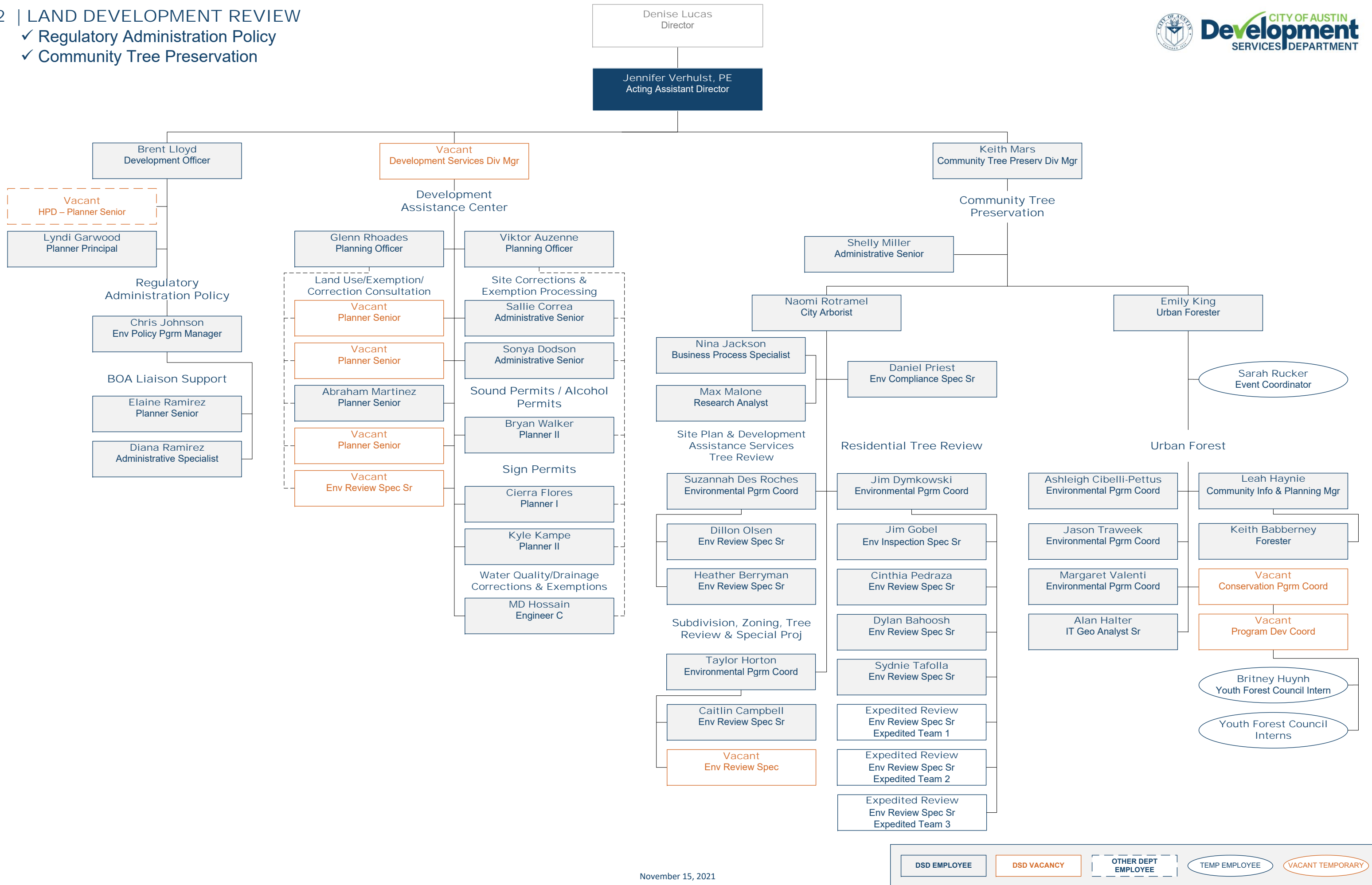
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4.1 | LAND DEVELOPMENT REVIEW
 ✓ Land Use Review



4.2 | LAND DEVELOPMENT REVIEW

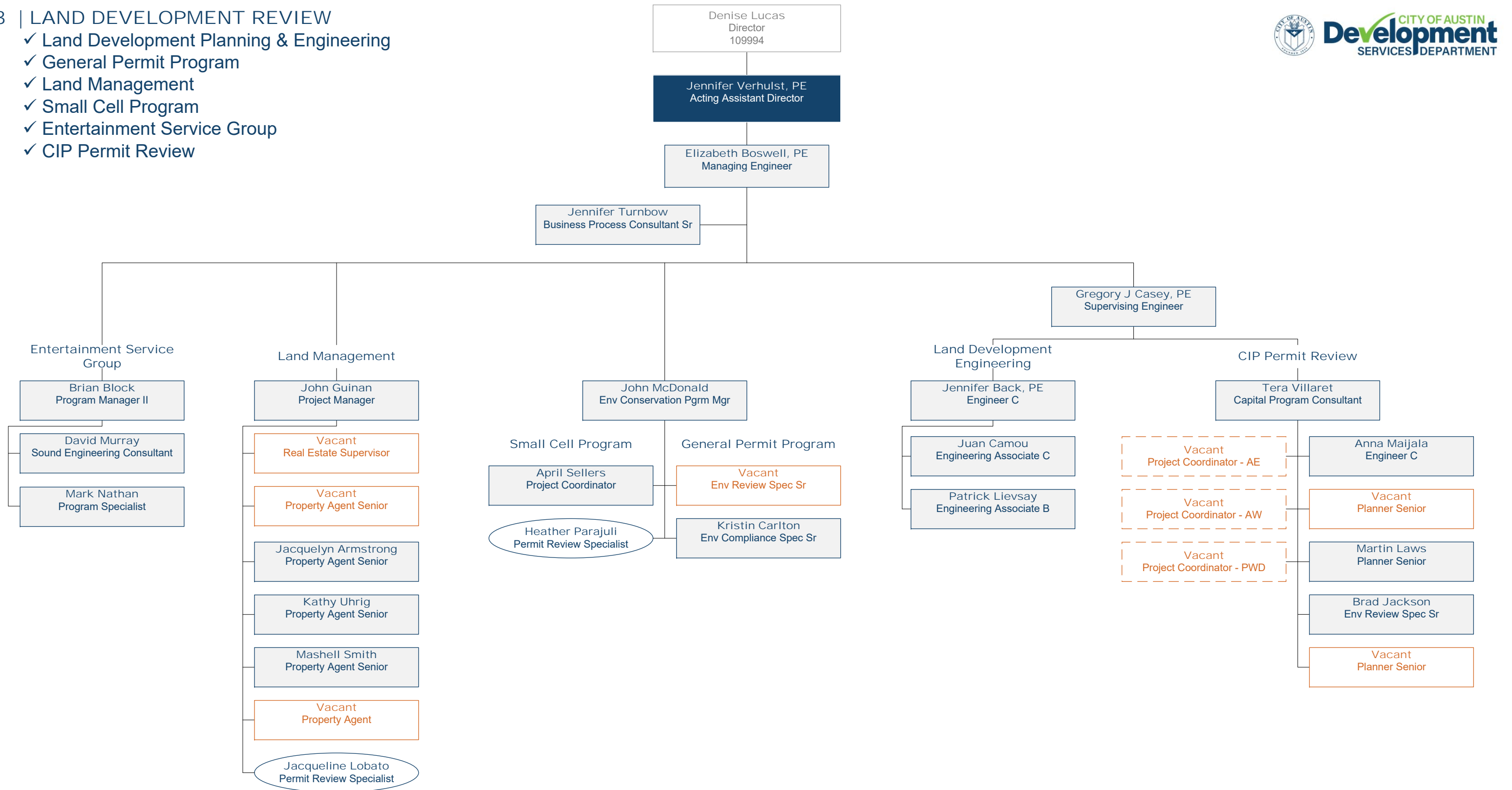
- ✓ Regulatory Administration Policy
- ✓ Community Tree Preservation



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DSD VACANCY
OTHER DEPT EMPLOYEE
TEMP EMPLOYEE
VACANT TEMPORARY

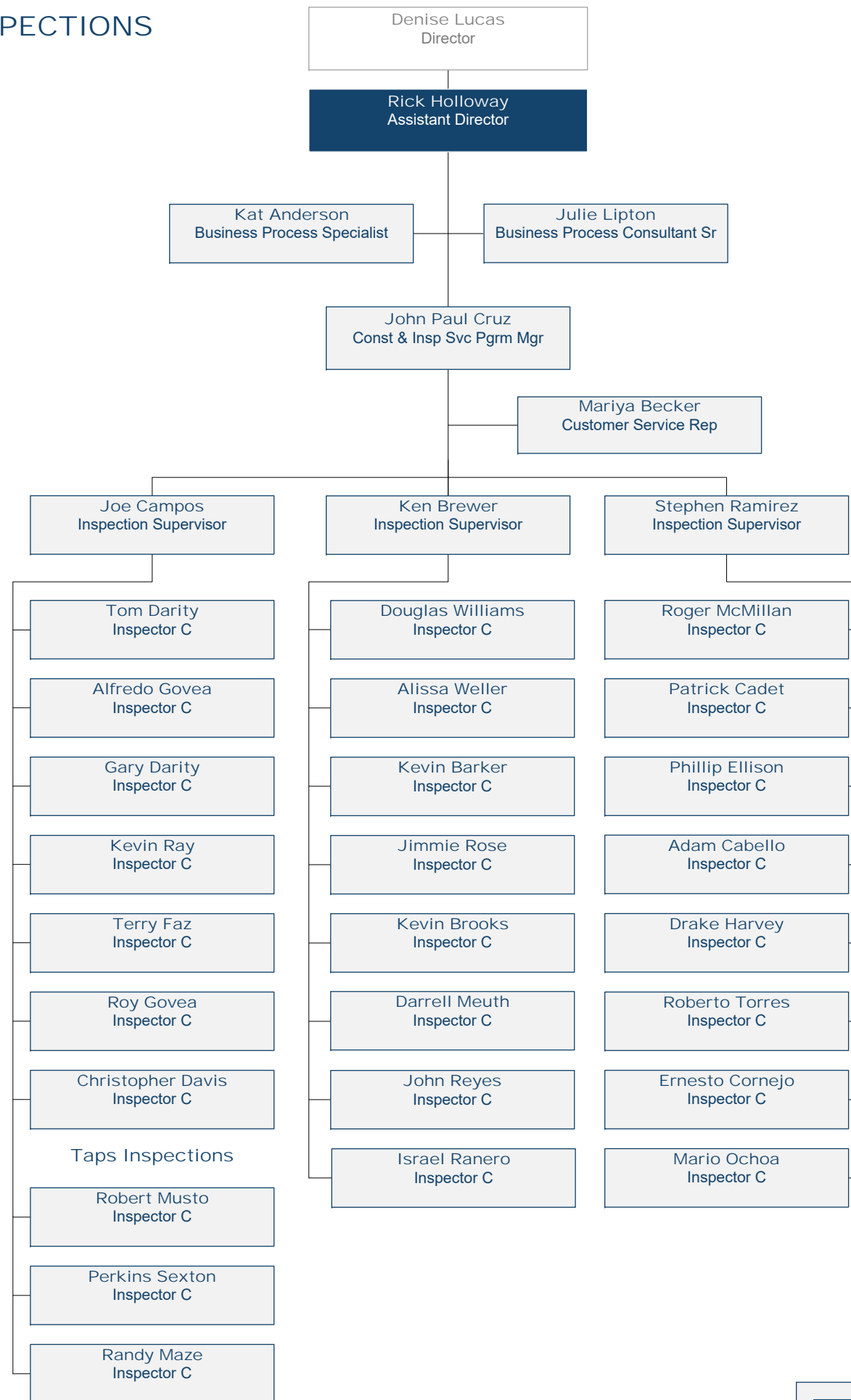
4.3 | LAND DEVELOPMENT REVIEW

- ✓ Land Development Planning & Engineering
- ✓ General Permit Program
- ✓ Land Management
- ✓ Small Cell Program
- ✓ Entertainment Service Group
- ✓ CIP Permit Review



5.1 | CONSTRUCTION & ENVIRONMENTAL INSPECTIONS

✓ Site and Subdivision Inspections

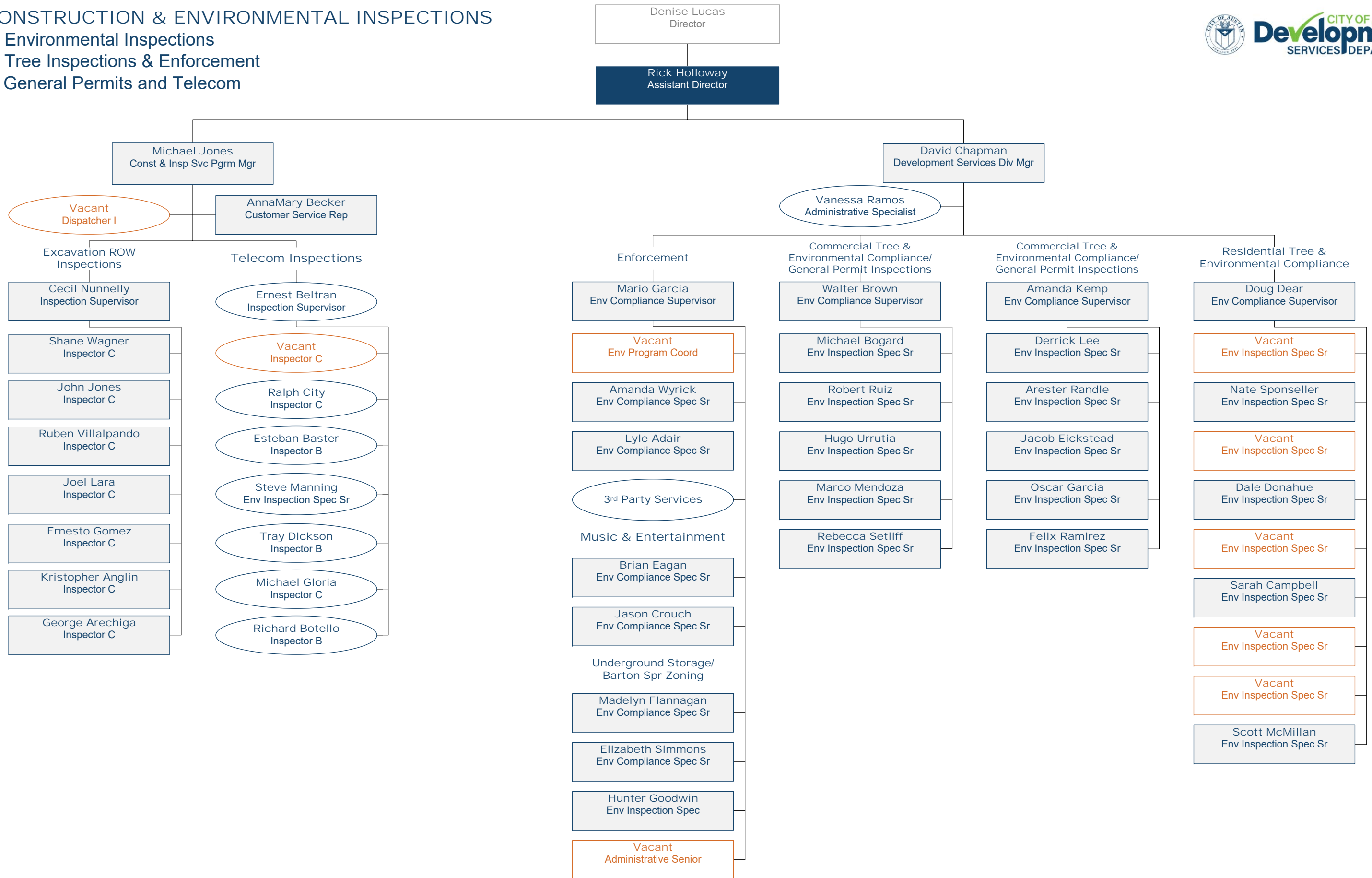


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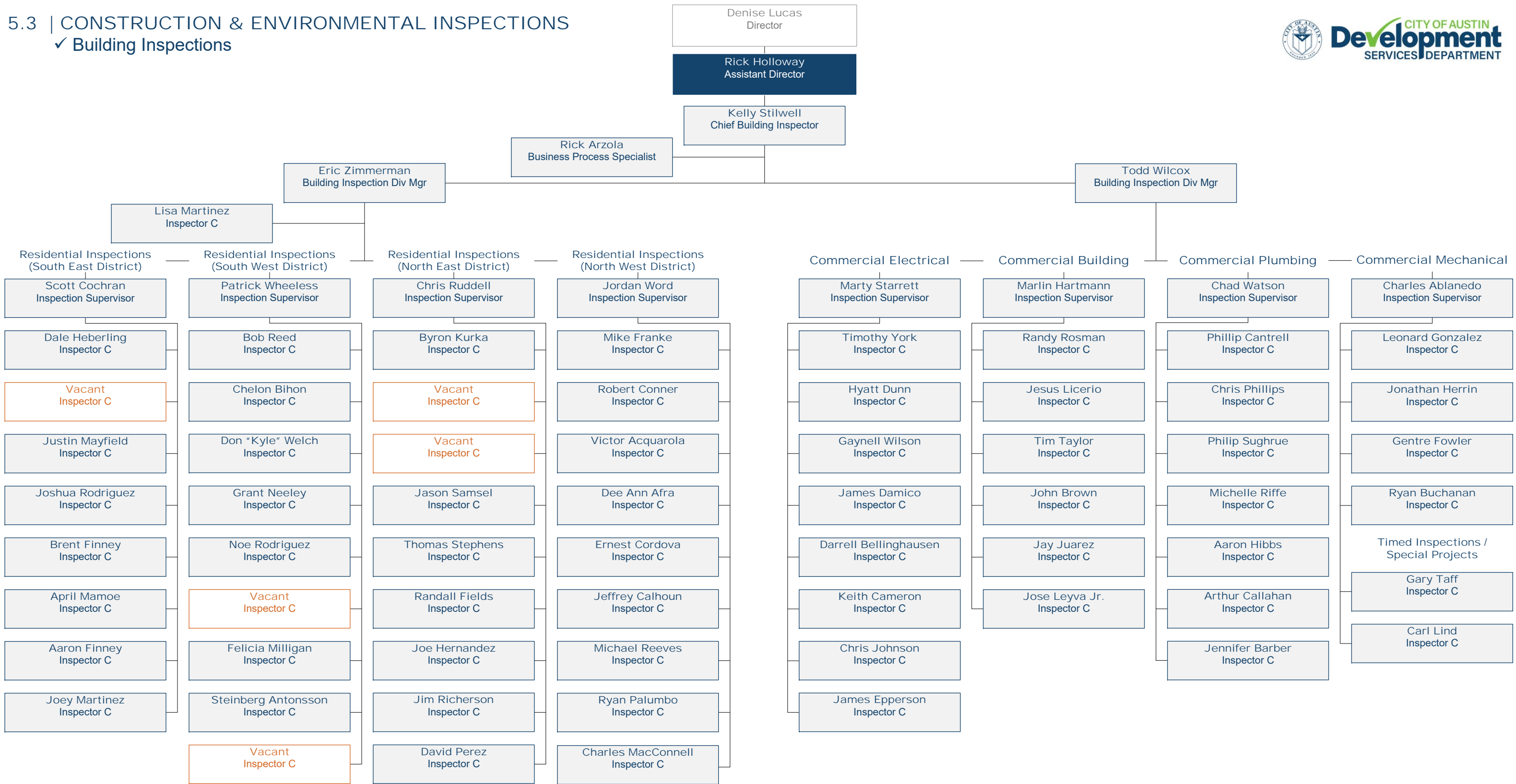
5.2 | CONSTRUCTION & ENVIRONMENTAL INSPECTIONS

- ✓ Environmental Inspections
- ✓ Tree Inspections & Enforcement
- ✓ General Permits and Telecom



5.3 | CONSTRUCTION & ENVIRONMENTAL INSPECTIONS

✓ Building Inspections



DSD EMPLOYEE	DSD VACANCY	OTHER DEPT EMPLOYEE	TEMP EMPLOYEE	VACANT TEMPORARY
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