



2020 Austin Trail of Lights Drive-Thru Zilker Neighbors Vehicle Admission Pass Redemption Instructions

- Click on the dedicated 2020 Austin Trail of Lights: **Voucher Redemption** link:
<https://trailoflights2020.ticketbud.com/atxtrail20>
- Enter the **promo code** in the "**promotional code**" box on the right-hand side, and then **click apply**
 - *note the code is case-sensitive, we suggest typing it rather than pasting*
 - each unique code is good for ONE (1) admission pass only per transaction
- Once the code is accepted, the box will outline in **GREEN**
- Please give the system a few moments as it looks up all the ticket options (*it could take up to one minute*)
- The page will refresh automatically and reveal all available event date and entry time admission options
- **Select "1" from the dropdown menu for your desired date and entry time**
 - Be sure to check your date/time before continuing ~ once confirmed, your ticket cannot be changed
 - Each pass is valid for one vehicle, with a capacity of nine occupants and max vehicle length of 19'
- Once your selection is made, click "**Buy Now**" at the bottom of all the ticket options
- Follow the prompts to complete the redemption registration!
- Your confirmation and vehicle admission pass will be emailed to you from our ticketing partner, Ticketbud
 - Check junk mail if it does not arrive directly, as sometimes their messages get filtered
- The deadline for online code redemption is 5pm on each respective event date (*or while supplies last*)
- Vehicle admission pass quantities are limited per date/time and redeemed first-come-first-served

For additional event details and helpful FAQs to plan your visit, please visit: <https://austintrailoflights.org/event-faqs>

Enjoy the 2020 Austin Trail of Lights Drive-Thru Experience!